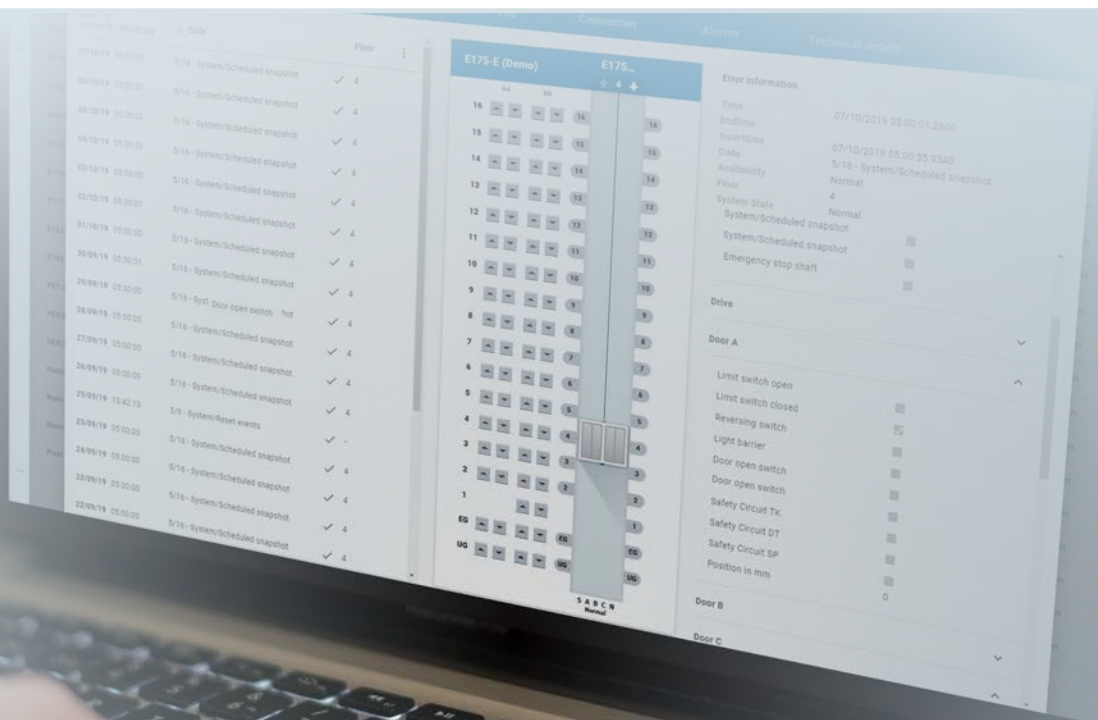


WEB PLATFORM

For lift monitoring and lift attendant



Manufacturer	<p>NEW LIFT Neue elektronische Wege Steuerungsbau GmbH Lochhamer Schlag 8 82166 Gräfelfing Phone +49 89 - 898 66 - 0 Fax +49 89 - 898 66 - 300 E-mail info@newlift.de www.newlift.de</p>
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Inhalt

1	General	6
1.1	Functional description	6
1.2	Abbreviations, characters and symbols used	6
1.3	Notation	6
1.4	Further information	7
1.5	How to contact us	7
2	Basic principles of operation	8
2.1	Login and logout	8
2.2	Structure of the <i>Elevison 4.0</i> user interface	9
2.2.1	Start window	9
2.2.2	Menu and tabs	10
2.2.3	Buttons, links, symbols, definitions	11
3	Dashboard	14
3.1	Categories	14
3.2	Configuring dashboard	15
3.2.1	Settings	15
3.2.2	Deleting and swapping tiles	21
4	Overview	23
4.1	System status	23
4.2	List and map view	24
4.3	Filter	25
4.4	Overview of system status	27
4.5	Link <i>Details</i>	28
4.5.1	Submenus and subtabs	29
4.5.2	Event log	30
4.5.3	Gateway	31
4.5.4	Live Data	33
4.5.5	Log book	40
4.5.6	Alarms	41
4.5.7	Technical details	42
4.6	Link <i>State</i>	44
4.6.1	Diagnostics list	45
4.6.2	Problem list	45
4.6.3	Diagnostics window	45
4.7	Action area	47
4.7.1	Keypad	48
4.7.2	File transfer	48
4.7.3	Live	49
4.7.4	Playback	50
4.7.5	Upload file	50
4.7.6	Resetting service counter, door cycles and AWE (lift attendant substitute)	51
4.7.7	Setting controller to inactive	51

5	Campus	52
5.1	Filter	52
5.2	Shaft view	53
5.3	Maps and views	53
5.4	Setting up individual live views	57
6	Statistics	58
6.1	Filter	58
6.2	Charts	60
7	Reports	62
7.1	Filter	62
7.1.1	Statistics	63
7.1.2	Site, area, project	65
8	Settings	66
8.1	Project	66
8.1.1	Project editor	66
8.1.2	Controller User Assignment	67
8.2	Controller	68
8.2.1	MasterData Configuration	68
8.2.2	Alarm Configuration	70
8.2.3	Tags Configuration	73
8.2.4	Availability profiles	73
8.3	Settings	76
8.3.1	Project settings	76
8.3.2	E-mail notifications	77
8.3.3	Application settings	78
8.3.4	Webhooks configuration	81
8.3.5	Health calculation configuration	82
8.4	Codes and Parameter	82
8.4.1	Error and event codes	82
8.4.2	Example view: Error and event codes	82
8.4.3	Lift and escalator parameter	83
9	Administration (3-dots menu)	84
9.1	Controller overview	84
9.2	User administration	85
9.3	System log	86
9.4	Playback	86
9.5	Installation	87
9.6	About Elevison	87
10	User settings	89

10.1	Profile	89
10.2	Settings	89
10.3	Access tokens	90
10.4	E-mail notifications	91
11	Language	91

1 General

1.1 Functional description

Elevation 4.0 is a web platform that handles the monitoring of lift systems "on demand" and independently of control system manufacturer.

The user can display, print out and then analyse the data of the affected lift system remotely from any workplace computer. He does not need to be located on-site in order to do this.




All functions such as

- › Lift monitoring
- › electronic lift attendant as well as
- › the collection of lift data for maintenance and servicing

are available to the user at all times.

NEW LIFT Service is thereby able to offer even faster and optimum support.

1.2 Abbreviations, characters and symbols used

Symbol/abbreviation	Meaning
	<i>Safety-relevant information</i> This symbol is located in front of safety-relevant information.
	<i>Information notice</i> This symbol is located in front of relevant information.
	Operational instructions Perform the tasks that follow this symbol in the specified order.
•	Action step under the respective operational instruction

1.3 Notation

Notation	Meaning
Bold	› Designations of switches and actuators › Input values › Buttons
<i>Italics</i>	› Captions › Cross references › Designations of functions and signals › Names of tabs, working areas, windows
Bold italics	› Remarks
LCD font	› System messages of the controller

1.4 Further information

The following documents, among others, are available for the FST controller and its components.

- › ADM manual
- › EAZ TFT.45.110.210 manual
- › EAZ-256 manual
- › EN81-20 manual
- › FPM manual
- › FST-2XT/s manual
- › FST-2XT MRL manual
- › FST installation and commissioning manual
- › GST-XT manual
- › LCS manual
- › RIO manual
- › SAM manual
- › UCM-A3 manual
- › Update backup analysis manual

These and other current manuals can be found in the download area of our website at <https://www.newlift.de/downloads.html>

1.5 How to contact us

If, after referring to this manual, you still require assistance, our service line is there for you:

Phone +49 89 - 898 66 - 110

E-mail service@newlift.de

Mon. - Thurs.: 8:00 a.m. - 12:00 p.m. and 1:00 p.m. - 5:00 p.m.

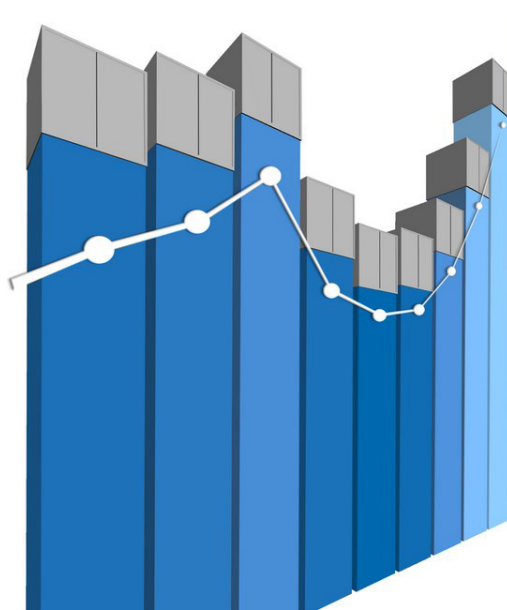
Fr: 8:00 a.m. - 3:00 p.m.

2 Basic principles of operation

2.1 Login and logout

Logging into the demo version

- ▶ Open any browser and enter the following IP address in the address bar:
https://elevision.de
Elevision 4.0 opens and the login dialog appears.
- ▶ Enter the user name **demo**
- ▶ Enter the password **demo** and click on the **LOGIN** button.
The system starts automatically.



Login dialogue

General login

- ▶ Open any browser and enter the IP address of your server in the address bar:
Elevision 4.0 opens and the login dialog appears.
- ▶ Enter the user name and password provided to you by your administrator and click on the **LOGIN** button.
The system starts automatically.



Remember to log out of Elevision 4.0 when you leave your workplace. This will prevent unauthorised persons from viewing confidential data.

Logout



- ▶ Click on the logout icon at the top right edge of the screen.
The current settings are saved automatically.

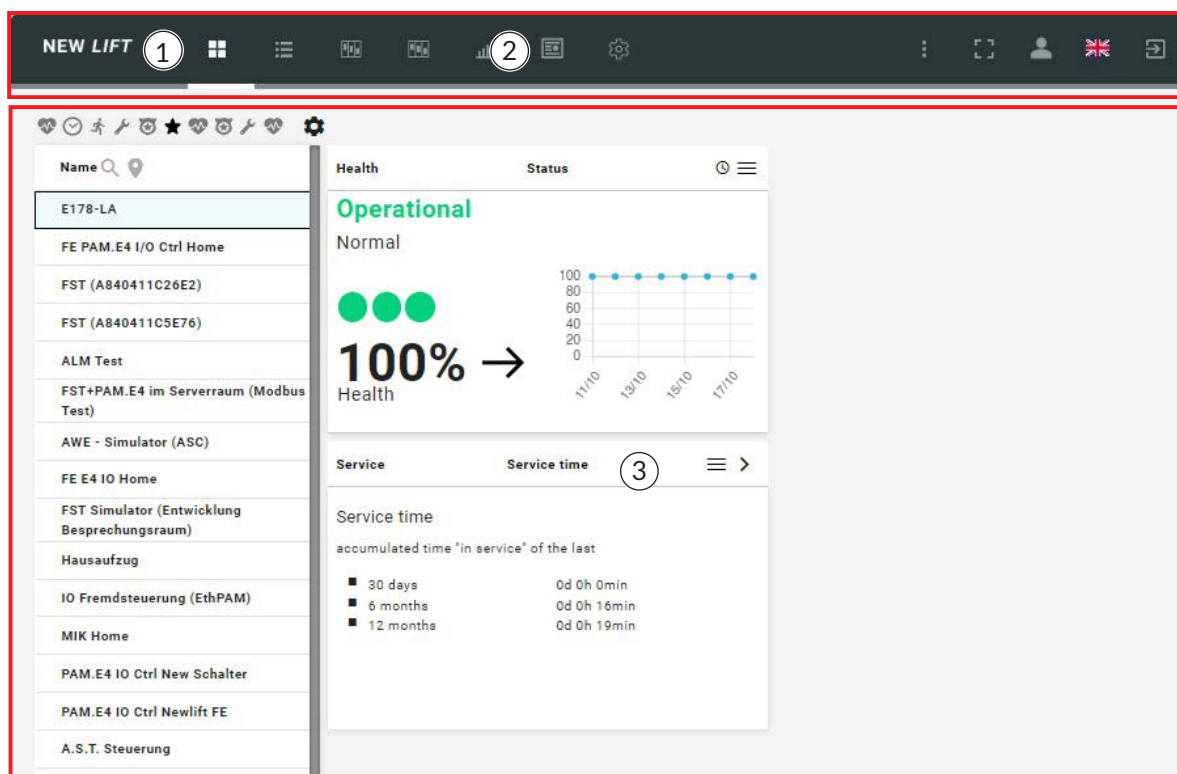
2.2 Structure of the *Elevation 4.0* user interface

The following sections provide an overview of the structure of the *Elevation 4.0* user interface as well as information on how to use the different interface elements.

2.2.1 Start window

When the program is started for the first time, the working area for the *Dashboard* tab is displayed. The last opened working area automatically appears on all subsequent program starts.

In the menu bar, the active tab is indicated by a white bar at the bottom.



1	Menu bar	3	Status and statistics windows
2	Tabs		

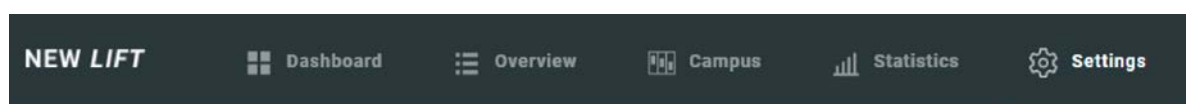
2.2.2 Menu and tabs

Menu







In the menu bar, you can select tabs, manage data and close the program again.

Tabs

You use the tabs to open the respective working area. The active working area is indicated by a white bar.



Menu bar with tabs




Tabs	Function
 Dashboard	Opens the <i>Dashboard</i> working area, providing an individually configured initial view for the clear presentation of information
 Overview	Opens the <i>Overview</i> working area with links to the live view and to details
 Campus	Opens the <i>Live</i> working area with additional selection options
 Statistics	Opens the <i>Statistic</i> working area with additional selection options
 Reports	Opens the <i>Reports</i> working area, providing an overview of all relevant events in your system
 Settings	Opens the <i>Settings</i> working area for individually configuring your system



Administration

The symbols on the right are used for program administration.



Menu bar with administration symbols

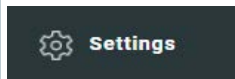
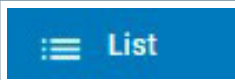
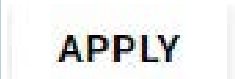






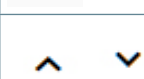
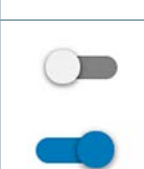
Tabs	Function
	<i>Three-dots menu</i> - Opens a <i>selection menu</i> for user and client administration.
	Full-screen mode / end full-screen mode
	Opens the <i>User settings</i> working area with tab selection.




Tabs	Function
	Change language switch - Changes the language of the screen view.
	Logout - Close program.

2.2.3 Buttons, links, symbols, definitions

Buttons


You use buttons to confirm and leave a dialogue or to change to a different view or tab.

Button	Function
	Opens the respective tab Here e.g. the <i>Settings</i> tab
	Switches to the list view of the <i>Status</i> working area
	Executes the specified action. Here, e.g., APPLY function/selection.
	Switches to the respective map of the indicated location.
	Opens a dialog box
	Switches between observe/ignore the defined time of availability.
	Switches the link ON/OFF
	Opens a selection/dialog box for adding a diagram or an entry.
	Opens the Edit/Delete selection.
	Opens/closes another view Opens/closes another selection menu
	Switches a condition ON/OFF white: switched off blue: switched on

Button	Function
	Enlarges/reduces the detail in the Map view
	Switches between two display types in the Map view
	Opens an input field or a selection menu

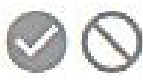





Links

Links have a function similar to that of buttons. They allow the user to quickly switch the screen view without clicking through the menu. Links are marked in blue.


Link	Function
Details	Switch to the detail screen
	Changes from the dashboard window to the respective tab

Symbols

Symbols help the user to more quickly recognize states. They cannot be clicked.

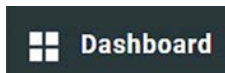
Symbol	Function
	Normal, connected/not connected
	Warning
	Error
	E.g., status indicators green - white - red - grey - blue
	
	E.g., availability indicators

Definitionen

Symbol	Definition
 <p>S A B C N Unknown</p>	<p>S = Landing locks A = Car gate contact door side (A) B = Car gate door contact side (B) C = Car gate door contact (C) or manual landing door contact N = Emergency stop (passive safety circuit)</p>

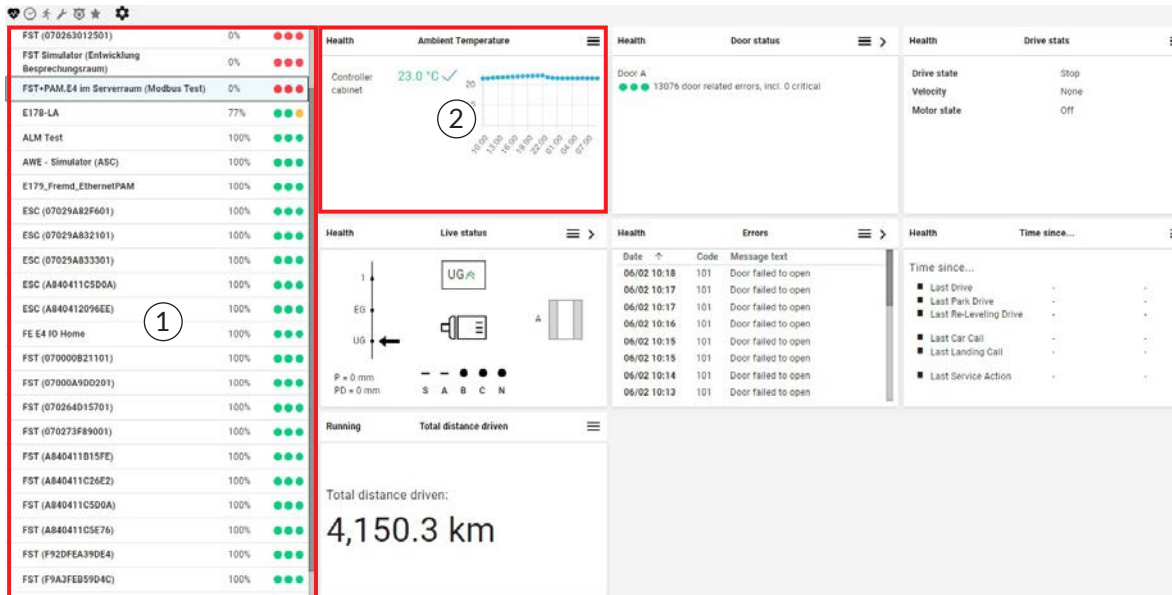
3 Dashboard

The dashboard serves as the start page and can be individually configured in various categories. The view starts with the last selected setting.



Dashboard

► Select the *Dashboard* tab.



Example of dashboard configuration in Health category

1	Main tile	2	Tile
---	-----------	---	------

3.1 Categories

Categories are dashboard configuration suggestions that were compiled under different perspectives. They can be opened under the following symbols. The symbol of the active category is shown in black. Category symbols that are not active are shown in grey.



► Select the *Health* dashboard view.



► Select the *Availability* dashboard view.



► Select the *Operation* dashboard view.



► Select the *Service* dashboard view.



► Select the *Lift attendant* dashboard view.



- Select the *User-defined* dashboard view.

You can edit the screen displays under these categories by adding, swapping or deleting tiles.

In the *Settings* submenu, you can also rename dashboard views (or categories) or create your own.

3.2 Configuring dashboard

3.2.1 Settings

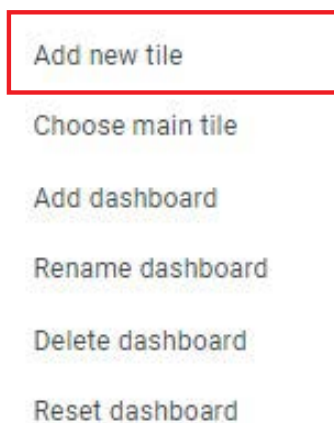
Adding new tile

- Activate the desired dashboard by clicking on the respective category symbol.
See "3.1 Categories" on page 14.



- Select the *Settings* symbol to open the selection menu.

- Select **Add new tile**.

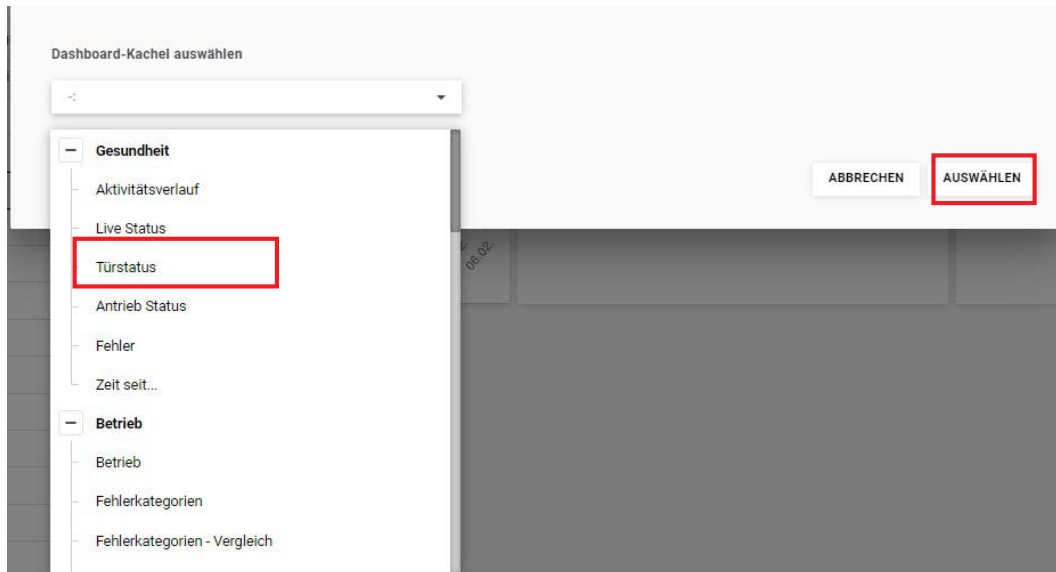


Menu settings

- Navigate to the desired category and mark the area you want to display on the dashboard.
- Click on the **SELECT** button.

The selected area is added as a tile to the dashboard of the active category.

You can compose areas containing various categories on your dashboard. Tiles are then added to your dashboard even if there is currently no data in the selected area.



Example: selection

Selecting main tile

- Activate the desired dashboard by clicking on the respective category symbol.
See "3.1 Categories" on page 14.

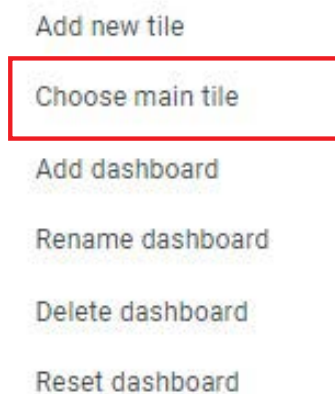


- Select the *Settings* symbol to open the selection menu.

The main tile lists the controllers for the selected category. In the presets, the category of the main tile corresponds to the selected category symbol. For example, selecting the *Health* category symbol opens the dashboard view with the main tile or the list of controllers that have the most critical rating in the *Health* area.

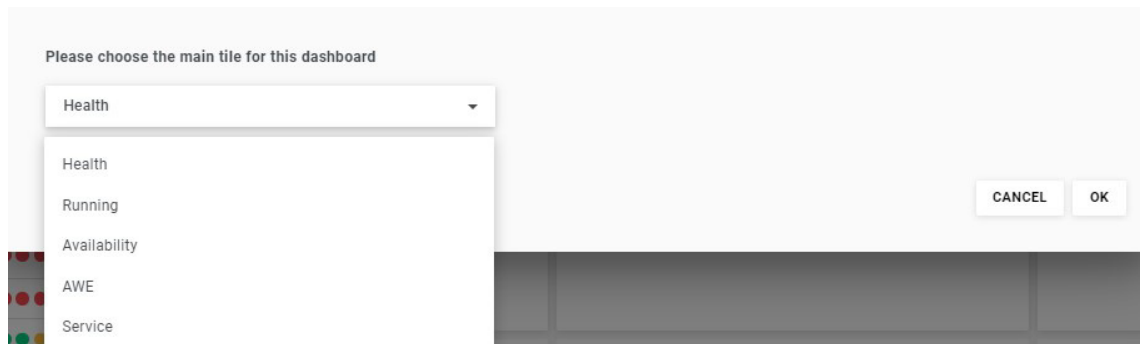
You can change this preset in order to list the controllers of a different category in the main tile.

- Open the selection menu and click on **Select main tile**.



Menu settings

- Open the selection menu and select a category.



Menu for selecting category for main tile

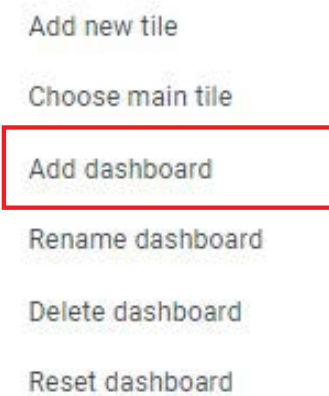
The main tile shows the list of all controllers for the selected category. Critical controllers are at the top of the list.

Adding dashboard

- Activate the desired dashboard by clicking on the respective category symbol.
See "3.1 Categories" on page 14.
- Open the selection menu and select **Add new tile**.

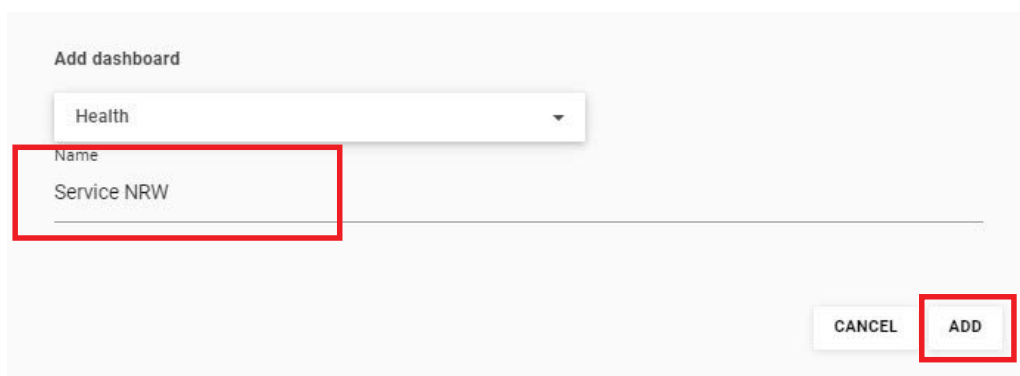


- Select **Settings** to open the selection menu.



Menu settings

- Enter a name under which you want to save the dashboard and confirm with the **ADD** button.



Example: Adding dashboard

A copy of the active dashboard is saved with the new name. The name of the new dashboard is displayed when you touch the category symbol with the mouse.

- Configure the new dashboard by adding or deleting tiles.

Renaming dashboard

- Activate the desired dashboard by clicking on the respective category symbol.
See "3.1 Categories" on page 14.



- Select the *Settings* symbol to open the selection menu.

- Open the selection menu and select **Rename dashboard**.

Add new tile

Choose main tile

Add dashboard

Rename dashboard

Delete dashboard

Reset dashboard

Menu settings

- Enter a new name and confirm with the **SAVE** button.

A screenshot of the 'Rename dashboard' dialog box. It has a title bar 'Rename dashboard'. Below it is a label 'Name' followed by a text input field containing 'New name'. At the bottom right are two buttons: 'CANCEL' and 'SAVE'. The 'SAVE' button is highlighted with a red border.

Example: Renaming dashboard

Deleting dashboard

- Activate the desired dashboard by clicking on the respective category symbol.
See “3.1 Categories” on page 14.



- Select the *Settings* symbol to open the selection menu.

- Open the selection menu and select **Delete dashboard**.

Add new tile

Choose main tile

Add dashboard

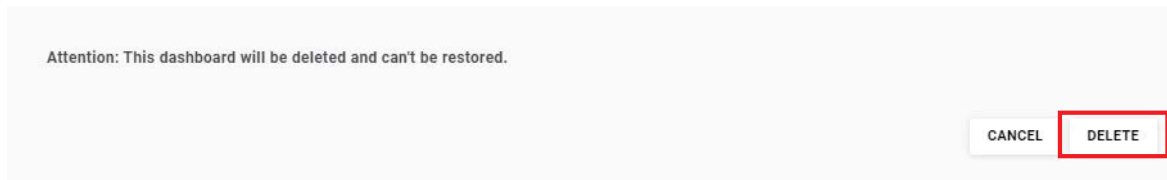
Rename dashboard

Delete dashboard

Reset dashboard

Menu settings

- Confirm the warning notice with the **DELETE** button.



Deleting dashboard – warning

Resetting dashboard

- Activate the desired dashboard by clicking on the respective category symbol.
See "3.1 Categories" on page 14.



- Select the *Settings* symbol to open the selection menu.

- Open the selection menu and select **Reset dashboard**.

Add new tile

Choose main tile

Add dashboard

Rename dashboard

Delete dashboard

Reset dashboard

Menu settings

- Confirm the warning notice with the **RESET** button.

Attention: A reset will discard all changes to this dashboard and restore the default configuration.

CANCEL

RESET

Resetting dashboard – warning

The dashboard settings are reset to the default configuration.

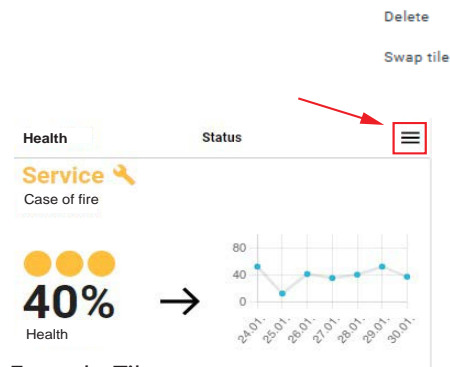


Dashboards that you have created yourself and the dashboard with the "User-defined" category cannot be reset.

3.2.2 Deleting and swapping tiles

Deleting tiles

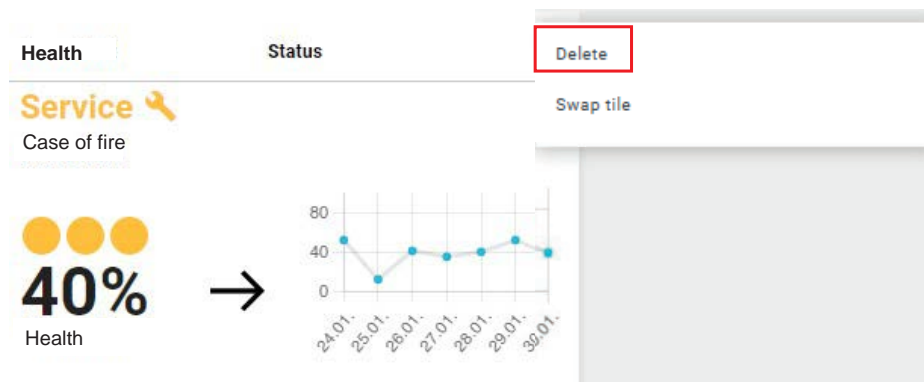
- Open the selection menu of the tile you want to remove from the dashboard.



Example: Tile

- Click on **Delete**.

The tile is removed from the dashboard without further confirmation.



Menu for deleting / swapping tile

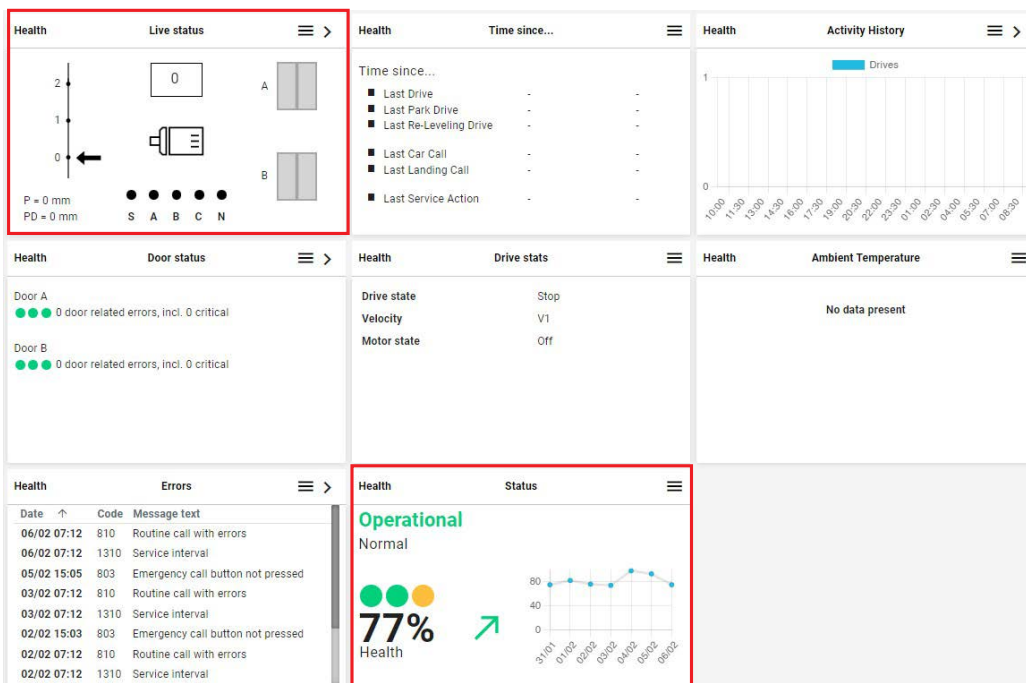
Swapping tiles

- Open the selection menu of the tile you want to move to a different position on the dashboard.
- Click **Swap tile**.



Example: Swapping tile

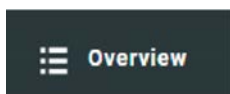
- Mark the tile you want to swap with the tile you selected first.
- The two tiles swap position on the screen without further confirmation.



Example: Swapped tiles

4 Overview

The individual lift systems can be monitored via a list or on a map view.



► Select the Overview tab.

4.1 System status

The status bar shows the number of all active and inactive installations in the list.

ID	Type	Location	AWE	Connection	Alarm	Availability	Running	Details	Condition	
1080	Site for new Controllers		●	▲	⊘	100.00%	Normal	Details	●●●	Action
1915	ASC		● E	✓	⊘	99.95%	Normal	Details	●●●	Action
1986	Site for new Controllers		● 4	✓	⊘	100.00%	Normal	Details	●●●	Action
102	ASC		●	▲	⊘	100.00%	Normal	Details	●●●	Action
1946	FE		● 5	✓	⊘	38.80%	Normal	Details	●●●	Action
1966	Site for new Controllers		●	▲	⊘	100.00%	Normal	Details	●●●	Action
2062	Site for new Controllers		●	▲	⊘	100.00%	Normal	Details	●●●	Action
1967	Site for new Controllers		●	▲	⊘	100.00%	Normal	Details	●●●	Action
2064	Site for new Controllers		●	▲	⊘	0.00%	Collective fault	Details	●●●	Action

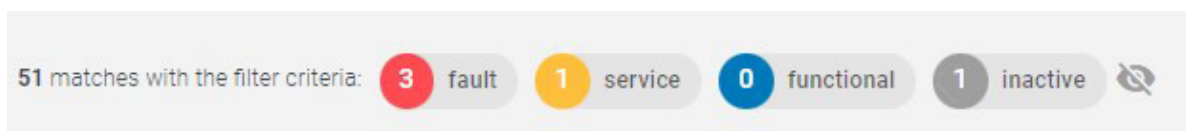
Status bar

To prevent reports and installation details from being distorted, inactive controllers are not included in the statistics.



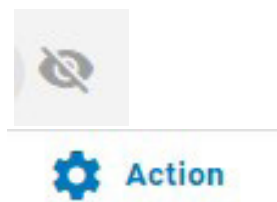
Newly installed installations are automatically assigned the inactive status. After installation, new installations must be set to active via the Action menu.

See "4.7.7 Setting controller to inactive" on page 51



"Crossed-out eye" symbol -> inactive installations are hidden in the list

Setting controller to "active"



- Click on the **eye symbol** to show inactive installations in the list. Inactive installations are shown, but are not included in the statistics. The entry is greyed out.
- In the List view, click on the **Action** button in the line containing the inactive installation. A submenu opens.

Keypad

Filetransfer

Live

Playback

Upload file

Reset service counters

Reset door cycles

Reset AWE

set controller "active"

- In the submenu, select the **Set controller to active option**. The following warning message appears:
The controller is currently marked as "inactive". Do you want to mark it as "active"?
- Click on the **SET CONTROLLER TO "ACTIVE"** button to close the window.
The entry changes from grey to black.

Setting controller to "inactive"



Keypad

Filetransfer

Live

Playback

Upload file

Set controller "inactive"

- In the List view, click on the **Action** button in the line containing the relevant installation.
A submenu opens.
- In the submenu, select the **Set controller to "inactive" option**. The following warning message appears:
The controller is currently marked as "active". Do you want to mark it as "inactive"? This hides the controller in many views and notifications are no longer sent.
- Click on the **SET CONTROLLER TO "INACTIVE"** button to close the window.
The entry changes from black to grey.

4.2 List and map view

List view

The individual installations appear in alphabetical order in a list and errors and events are displayed.

ID	Type	Location	AWE	Connection	Alarm	Availability	Running	Details	Condition	
2114	□	Site for new Controllers	●	▲	⊘	●●● 100.00%	● Normal	Details	●●●	⚙ Action
1080	□	Site for new Controllers	●	▲	⊘	●●● 100.00%	● Normal	Details	●●●	⚙ Action
1915	□	ASC	● I	✓	⊘	●●● 100.00%	● Normal	Details	●●●	⚙ Action
2206	□	Site for new Controllers	●	✓	⊘	●●● 0.00%	● Emergency stop	Details	●●●	⚙ Action
2130	□	Site for new Controllers	●	✓	⊘	●●● 100.00%	● Normal	Details	●●●	⚙ Action
1986	□	ASC	●	✓	⊘	●●● 99.96%	● Normal	Details	●●●	⚙ Action
2187	□	ASC	●	✓	⊘	●●● 100.00%	● Normal	Details	●●●	⚙ Action
102	□	ASC	●	▲	⊘	●●● 100.00%	● Normal	Details	●●●	⚙ Action
2185	□	Site for new Controllers	●	▲	⊘	●●● 100.00%	● Normal	Details	●●●	⚙ Action
1966	□	Site for new Controllers	●	▲	⊘	●●● 100.00%	● Normal	Details	●●●	⚙ Action
2062	□	Site for new Controllers	●	▲	⊘	●●● 100.00%	● Normal	Details	●●●	⚙ Action

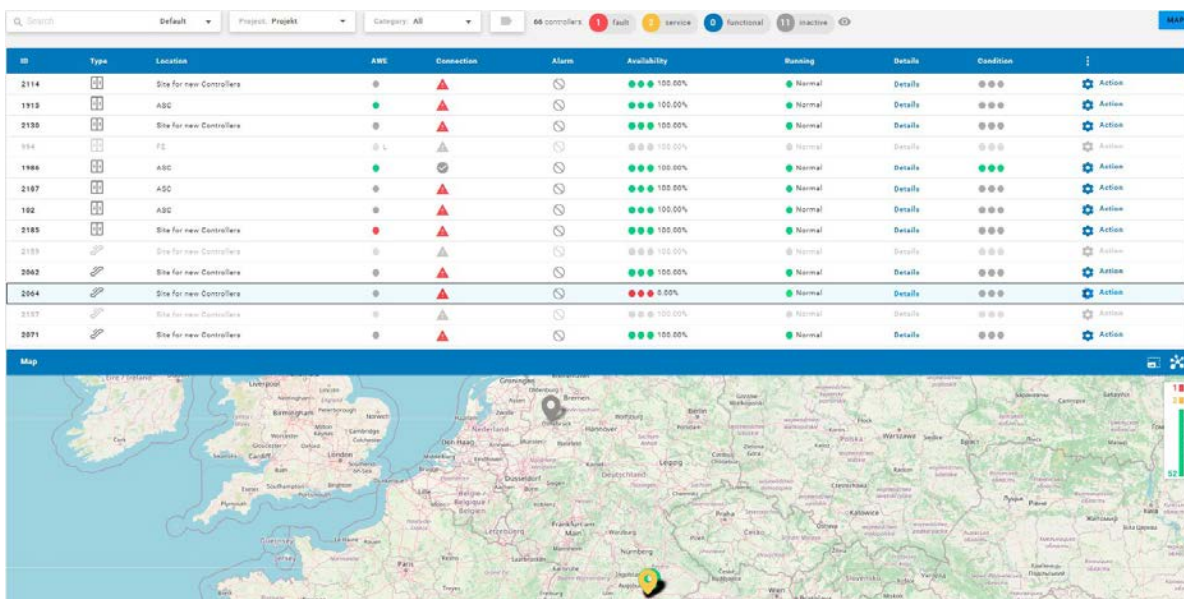
Example: list view

Displaying map view

Using the **MAP** button, you can show a map view in the lower half of the screen in addition to the list or hide the map view.



Map view



Example: list and map view



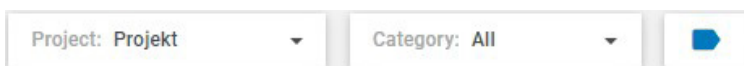
► Click on the **full-screen symbol** to expand the map to fill the entire screen.



► Click on the button at the top right edge of the screen to change from the display showing the site pin to the numbered list of installations at the site.

- Click in the Map view with the mouse.
 - With the left or right mouse button pressed down, you can move the map section.
 - Using the mouse wheel, you can enlarge or reduce the map section.

4.3 Filter

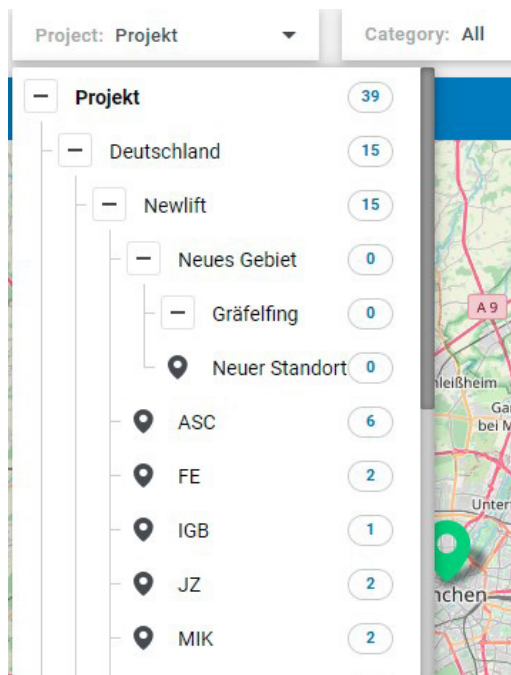


To narrow down the selection of displayed installations, filters can be set in both the Map view and in the List view using the following drop-down menus:

- › *Project* and/or
- › *Category*
- › *Label*

Filters that were set in the *List* view remain active in the *Map* view as well. Likewise, filters that were set in the *Map* view are also active in the *List* view.

Project



Example: Project filter

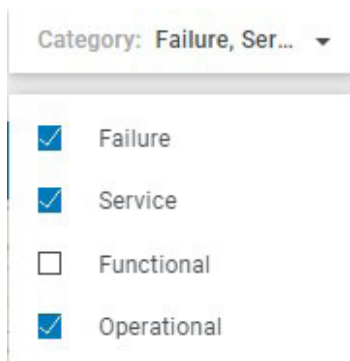
Example:

In the *Project* drop-down menu, the **Germany** filter was set.

The tree structure shows which sites belong to the selected project.

All installations installed in this area or that belong to this project are displayed.

Category



Example: filter selection

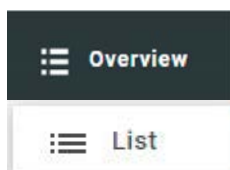
Example:

In the *Category* drop-down menu, the **All** filter was set. All installations are displayed.

The **All** filter includes the following options.

- › **Service**
displays all installations that report a warning or error message or which must soon be serviced.
- › **Fault**
displays all installations that have failed or are not available.
- › **Functional**
displays all installations that have failed or are not available.
- › **Operational**
displays all installations that are fault-free

4.4 Overview of system status



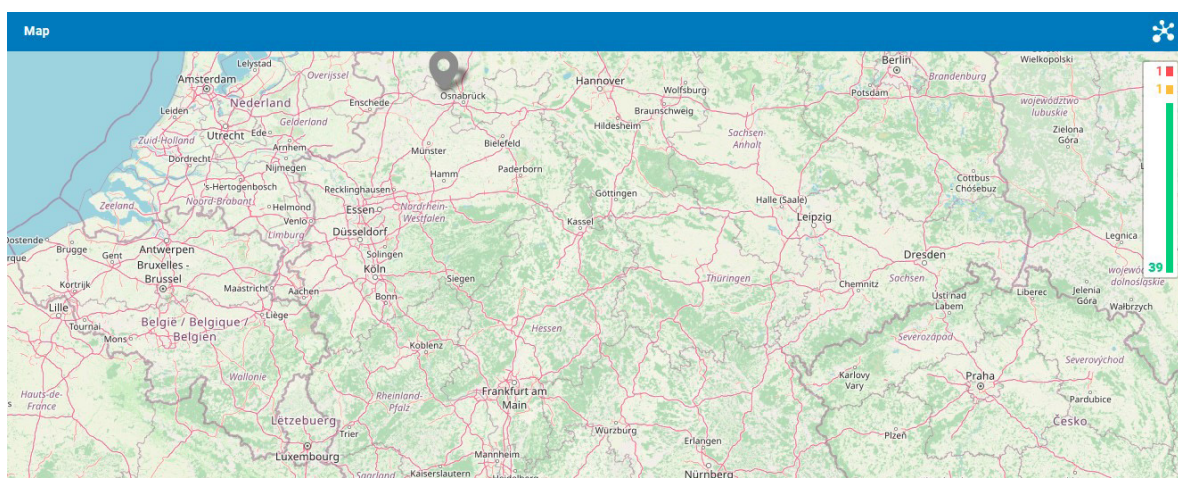
► Select the Overview tab.

► Switch to the Map view.

The coloured pins and the indicator on the right side of the map provide the user with a quick overview of the availability of the installations.

PINS

The coloured pins show the locations of the installations selected using the filters.



Example: Coloured pins

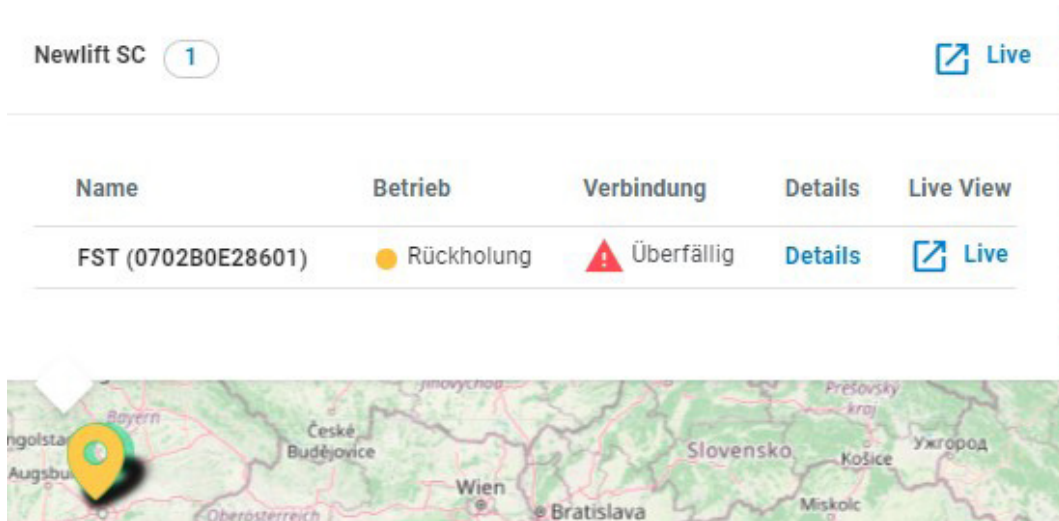
Colour	Meaning
Grey	Site without controller
Green	All installations at the site OK
Orange	One or more installations at the site undergoing maintenance
Red	One or more installations at the site have failed or are not available

In the case of a higher installation density, it is possible, for a better overview, to switch to a display that shows the concrete number of installations.



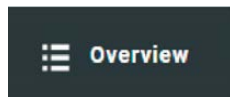
► Press the button on the upper right edge of the screen to change the view.

- Click on a **PIN** to obtain further information about the installations at this site.
A list with information opens.
 - Use the **Details** button to switch to the *Details*
See “4.5 Link Details” on page 28 working area
 - Use the **Live** button to switch to the Shaft view of the site or to the corresponding map, provided one was stored
See “4.5.4 Live Data” on page 33.



Example: PIN status

4.5 Link Details



- Select the Overview tab.

You can open the *Details* working area via the link by the same name in both the Map view as well as in the List view.
See “Displaying map view” on page 25.

Details

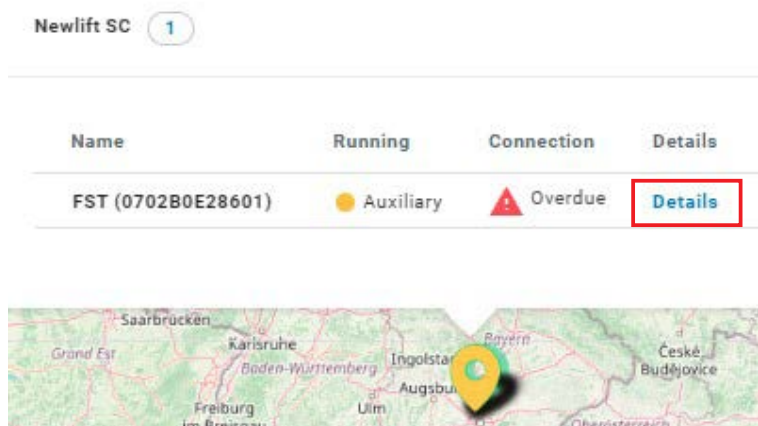
- In the List view, click on the **Details** link in the line containing the relevant installation.

The screenshot shows the Newlift SC interface with a list of installations. The table has columns: ID, Type, Location, AWE, Connection, Alarm, Availability, Running, Details, Condition, and Action. The first row shows '1080' with a 'Site for new Controllers' location. The 'Details' column for the first row is highlighted with a red box.

ID	Type	Location	AWE	Connection	Alarm	Availability	Running	Details	Condition	Action
1080	Site for new Controllers		●	▲	○	●●● 100.00%	● Normal	Details	●●●	Action
1915	ASC		● E	○	○	●●● 99.99%	● Normal	Details	●●●	Action
1986	Site for new Controllers		● 4	○	○	●●● 100.00%	● Normal	Details	●●●	Action
102	ASC		●	▲	○	●●● 100.00%	● Normal	Details	●●●	Action
1946	FE		● 5	○	○	●●● 99.99%	● Normal	Details	●●●	Action
1966	Site for new Controllers		●	▲	○	●●● 100.00%	● Normal	Details	●●●	Action
2062	Site for new Controllers		●	▲	○	●●● 100.00%	● Normal	Details	●●●	Action
1967	Site for new Controllers		●	▲	○	●●● 100.00%	● Normal	Details	●●●	Action
2064	Site for new Controllers		●	▲	○	●●● 0.00%	● Collective fault	Details	●●●	Action

or

- In the Map view, click on the pin of the site of the installation to switch to a new window that contains its own additional links.
The list of the installations at that site opens.
- Click on the **Details** link in the line containing the relevant installation.



► The new window starts with the view of the *Event log* subtab.

4.5.1 Submenus and subtabs

Submenu

In the dialog line of the submenu, you see the site and the name of the installation whose details you called up. Use the subtabs to open the respective working areas. The active working area is highlighted in white.



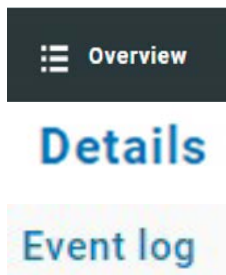
Submenu bar

► Click on the white arrow next to the installation name to display the entire installation name if necessary.

Subtabs

Subtab	Function
Event log	Opens the <i>Event log</i> working area, a snapshot with the list of error events that have occurred at this time that are related to the lift system (e.g., fire signal)
Gateway	Opens the <i>Gateway</i> working area, a snapshot with the list of error events that have occurred that are related to the hardware or software (e.g., data volume exhausted)
Live Data	The <i>LiveData</i> working area opens, providing an initial view for the clear presentation of shaft data
Log book	Opens the <i>Log Book</i> working area, a simple ticket system for recording events.
Alarms	Opens the <i>Alarms</i> working area
Technical details	Opens the <i>Technical Details</i> working area and provides information about the drive manufacturer, maintenance data and much more.

Opening a subtab



- Select the **Overview** tab.
- Click on the **Details** link in the line of the installation whose live data you would like to view.
The view of the most recently selected subtab opens.
- Select, e.g., the **Event log** subtab.
A view with various areas opens.

4.5.2 Event log

The view of the *Event log* subtab shows a list of error events related to the lift system that occurred within a certain time window.



- Select the *Event log* subtab.
See "Opening a subtab" on page 30
A view with various areas opens.
- If required, apply the date and category filter to narrow down the list view.
See "Category" on page 26

Event log		Gateway	Live	Log	Alarms	Technical details
Type	Date					
<input checked="" type="checkbox"/> Error <input checked="" type="checkbox"/> Event	(15/01/23 - 14/02/23)					
Error !	14/02/2023 11:09:00	810	Lift attendant	Routine call with errors	5/	
Error !	13/02/2023 11:57:26	803	Lift attendant	Emergency call button not pressed	4/	
Event	13/02/2023 11:09:00	1301	Lift attendant	Routine call OK	17/	
Event	12/02/2023 11:09:00	1301	Lift attendant	Routine call OK	16/	
Error !	11/02/2023 11:09:00	810	Lift attendant	Routine call with errors	4/	
Error !	10/02/2023 11:57:21	803	Lift attendant	Emergency call button not pressed	3/	
Event	10/02/2023 11:09:00	1301	Lift attendant	Routine call OK	15/	
Event	09/02/2023 11:09:00	1301	Lift attendant	Routine call OK	14/	
Error !	08/02/2023 11:09:00	810	Lift attendant	Routine call with errors	3/	

Time frame: Current month

Details Error #810: Routine call with errors

AWE action	none
AWE Ok	<input type="radio"/>
Engineer present	<input type="radio"/>
AKM Ok	<input checked="" type="radio"/>
ASM Ok	<input checked="" type="radio"/>
Level test	2 Tests carried out, 0 failed
Cabin light test	1 Tests carried out, 0 failed
Safety circuit test	1 Tests carried out, 0 failed
Full door opening test	0 Tests carried out, 0 failed
Door open button test	0 Tests carried out, 0 failed
Emergency call button test	1 Tests carried out, 1 failed
Trip counter	532990
Operation hours	63d 3h 31min
Door cycle counter A	228
Door cycle counter B	0
Service due	<input type="radio"/>
HSG error	<input type="radio"/>

Example view: Event log

Setting the date filter

- Click on the filter icon to open the date selector and limit the output of the event data to a certain period of time.
- Select a predefined period of time in the left column or define your own period of time by clicking on the start date and the end date.
- Confirm your selection with the **OK** button.



Use the scroll bar on the right edge of the screen to obtain all provided information.

Date filter

Depending on the selected time window, no, one or multiple events are listed.

The information in the info blocks can be viewed here but not changed.



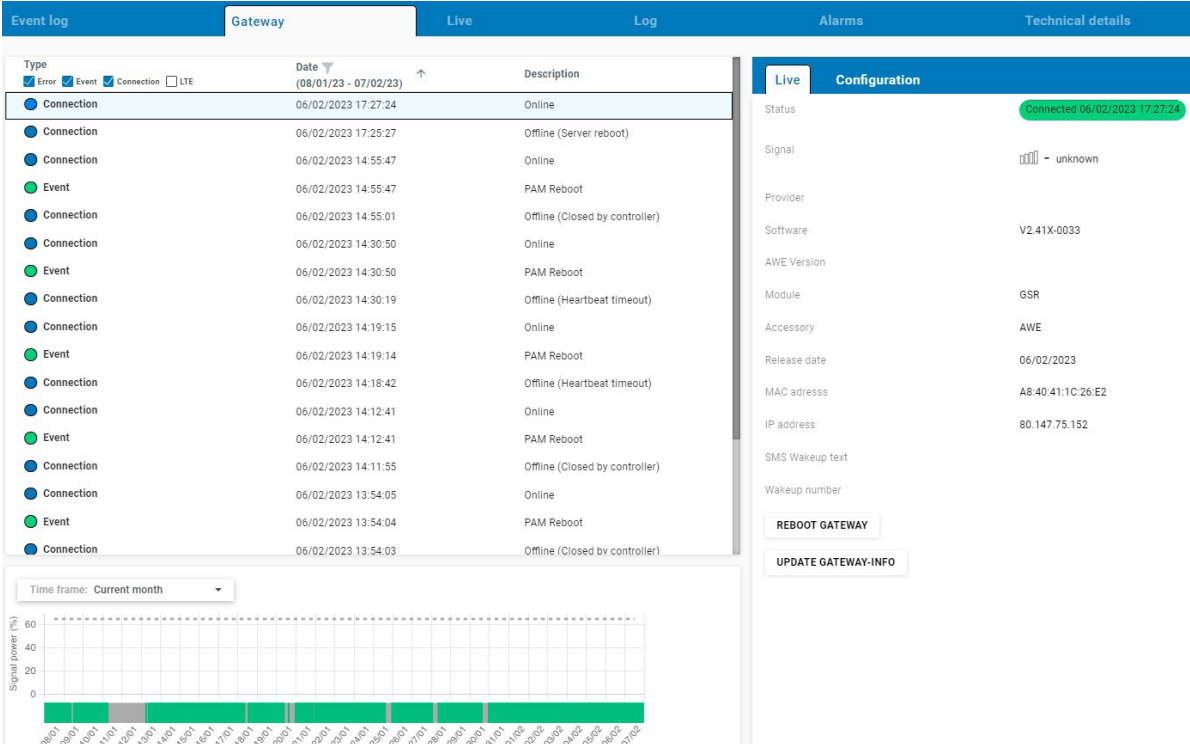
Use the scroll bar on the right edge of the screen to obtain all provided information.

4.5.3 Gateway

The view of the *Gateway* subtab shows a list of error events related to data transmission or the hardware or software that occurred within a certain time window.



- Select the *Gateway*
See "Opening a subtab" on page 30 subtab.
A view with various areas opens.



Example view: Gateway

Restarting and updating gateway

RESTART GATEWAY	► In the <i>Gateway / Live</i> subtab, click on the RESTART GATEWAY button: The server connection to Elevision 4.0 is terminated and restarted.
UPDATE GATEWAY INFO	► Select the <i>Gateway / Live</i> subtab The live info is updated, e.g. <i>status, signal, provider, software, etc.</i>

4.5.4 Live Data

The *Live Data* view visualises the current shaft and car data of the selected lift controller in real time.



- Select the *Live Data* subtab.
See “Opening a subtab” on page 30
The view of the *Live Data* subtab opens.
- You can choose between the subtabs *Controller* and *AWE*.

Example view: *Live Data*

- › In the Live data tab, you can select further subtabs.
- › The info blocks can be viewed here but not changed.

If you would like to adjust the settings:

- Use the keypad or contact the NEW LIFT service line. See “Keypad” on page 39.

Controller subtab

Controller		AWE	
Drive		VST	
Drive Control	-	<input type="radio"/> K0	<input type="radio"/> K8
Drive Phase	-	<input type="radio"/> K1	<input type="radio"/> K9
Target Speed	-	<input type="radio"/> K2	<input type="radio"/> K10
Drive Ready	<input type="radio"/>	<input type="radio"/> K3	<input type="radio"/> K11
Brake Release	<input type="radio"/>	<input type="radio"/> K4	<input type="radio"/> K12
Overheat	<input type="radio"/>	<input type="radio"/> K5	
Drive Fault	<input type="radio"/>	<input type="radio"/> K6	
Re-levelling	<input type="radio"/> Up <input type="radio"/> Down	<input type="radio"/> K7	
Positioning			
Shaft Position		-	
Offset from level (Pd)		-	
Velocity		-	
Floor level		<input type="radio"/>	
Door zone		<input type="radio"/>	
Door-A		Door-B	
State		State	
Motor <input type="radio"/> Opening <input type="radio"/> Closing		Motor <input type="radio"/> Opening <input type="radio"/> Closing	
Limit switch active <input type="radio"/> Opened <input type="radio"/> Closed		Limit switch active <input type="radio"/> Opened <input type="radio"/> Closed	
Reversal <input type="radio"/> Photocell <input type="radio"/> Mechanical		Reversal <input type="radio"/> Photocell <input type="radio"/> Mechanical	
Status		I/O Counts Config. Control	
Safety circuit <input type="radio"/> SKZU <input type="radio"/> SPB <input type="radio"/> SPA <input type="radio"/> TKA <input type="radio"/> TKB <input type="radio"/> TKC <input type="radio"/> NH <input type="radio"/> FKXNH		Controller Hardware FST-2XT Manual door <input type="radio"/> Door A	
Door bypass <input type="radio"/>		FST Software V2.000-0175 03/03/2023 <input type="radio"/> Door B	
Weight sensor		Drive type NONE (SIMULATED) Project code 157	
Occupancy (probability) -		Hydraulic <input type="radio"/> Pre-opening door <input checked="" type="radio"/>	
Drive pending <input type="radio"/>		Re-levelling enabled <input type="radio"/> Penthouse control <input type="radio"/>	
Target floor -		Door type - A Simulated Bank control <input type="radio"/>	
Call enable <input type="radio"/> Car <input type="radio"/> Landing		Door type - B Simulated Group member <input checked="" type="radio"/>	
Car light <input type="radio"/> On/Off <input type="radio"/> Sensor			
Car Ventilator <input type="radio"/>			
Emergency call <input type="radio"/>			

Example view: Controller

The **Controller** tab contains information on the following areas:

- › Drive
- › Positioning
- › Door A, door B:
- › Status
- › Maintenance with subsequent selection
 - » I/O
 - » Counters
 - » Config
 - » Operation

Info blocks – examples																																										
<table border="1"> <thead> <tr> <th colspan="2">Controller</th> <th colspan="2">AWE</th> </tr> </thead> <tbody> <tr> <td colspan="2">Drive</td> <td colspan="2">VST</td> </tr> <tr> <td>Drive Control</td> <td>-</td> <td><input type="radio"/> K0</td> <td><input type="radio"/> K8</td> </tr> <tr> <td>Drive Phase</td> <td>-</td> <td><input type="radio"/> K1</td> <td><input type="radio"/> K9</td> </tr> <tr> <td>Target Speed</td> <td>-</td> <td><input type="radio"/> K2</td> <td><input type="radio"/> K10</td> </tr> <tr> <td>Drive Ready</td> <td><input type="radio"/></td> <td><input type="radio"/> K3</td> <td><input type="radio"/> K11</td> </tr> <tr> <td>Brake Release</td> <td><input type="radio"/></td> <td><input type="radio"/> K4</td> <td><input type="radio"/> K12</td> </tr> <tr> <td>Overheat</td> <td><input type="radio"/></td> <td><input type="radio"/> K5</td> <td></td> </tr> <tr> <td>Drive Fault</td> <td><input type="radio"/></td> <td><input type="radio"/> K6</td> <td></td> </tr> <tr> <td>Re-levelling</td> <td><input type="radio"/> Up <input type="radio"/> Down</td> <td><input type="radio"/> K7</td> <td></td> </tr> </tbody> </table>		Controller		AWE		Drive		VST		Drive Control	-	<input type="radio"/> K0	<input type="radio"/> K8	Drive Phase	-	<input type="radio"/> K1	<input type="radio"/> K9	Target Speed	-	<input type="radio"/> K2	<input type="radio"/> K10	Drive Ready	<input type="radio"/>	<input type="radio"/> K3	<input type="radio"/> K11	Brake Release	<input type="radio"/>	<input type="radio"/> K4	<input type="radio"/> K12	Overheat	<input type="radio"/>	<input type="radio"/> K5		Drive Fault	<input type="radio"/>	<input type="radio"/> K6		Re-levelling	<input type="radio"/> Up <input type="radio"/> Down	<input type="radio"/> K7		Drive area
Controller		AWE																																								
Drive		VST																																								
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Re-levelling	<input type="radio"/> Up <input type="radio"/> Down	<input type="radio"/> K7																																								

Info blocks – examples	
<div> Positioning </div> <div> Shaft Position - Offset from level (Pd) 0 mm Velocity Floor level <input type="radio"/> Door zone <input type="radio"/> </div>	Positioning area
<div> I/O Counts Config. Control </div> <div> <div>Reset</div> <div>Lift-off</div> <div>DOB open door-A</div> <div>Reboot</div> <div>Landing-calls off</div> <div>DOB open door-B</div> <div>Re-start recording</div> <div>Lock doors</div> <div>DOB close door-A</div> <div>Cancel drive + calls</div> <div>Service mode</div> <div>DOB close door-B</div> <div>Immobilise</div> <div>Fault Reset</div> </div> <p>► Press the appropriate button to actuate the desired maintenance action.</p>	Maintenance/ Operation area - Buttons for remote maintenance that have an immediate effect on the controller
<div> Status </div> <div> Safety circuit Door bypass Weight sensor Drive pending Target floor None Call enable Car light Car Ventilator Emergency call <input type="radio"/> </div>	Status area

AWE subtab

Controller AWE		
Status Operating mode <input type="radio"/> AWE OK <input type="radio"/> AKM OK <input type="radio"/> ASM OK Service <input type="radio"/> Service due Motor Hours 84d 7h 24min Drive Count 828108 Latest event Lift attendant reset (22/11/23 11:31)	AWE Input <input type="radio"/> Port 0 <input type="radio"/> Port 8 <input type="radio"/> Port 1 <input type="radio"/> Port 9 <input type="radio"/> Port 2 <input type="radio"/> Port 10 <input type="radio"/> Port 3 <input type="radio"/> Port 11 <input type="radio"/> Port 4 <input type="radio"/> Port 12 <input type="radio"/> Port 5 <input type="radio"/> Port 13 <input type="radio"/> Port 6 <input type="radio"/> Port 14 <input type="radio"/> Port 7 <input type="radio"/> Port 15	AWE Output <input type="checkbox"/> Port 0 <input type="checkbox"/> Port 8 <input type="checkbox"/> Port 1 <input type="checkbox"/> Port 9 <input type="checkbox"/> Port 2 <input type="checkbox"/> Port 10 <input type="checkbox"/> Port 3 <input type="checkbox"/> Port 11 <input type="checkbox"/> Port 4 <input type="checkbox"/> Port 12 <input type="checkbox"/> Port 5 <input type="checkbox"/> Port 6 <input type="checkbox"/> Port 7
Power supply <input type="radio"/> Power <input type="radio"/> HSG	Safety circuit <input type="radio"/> SKZU <input type="radio"/> SPB <input type="radio"/> SPA <input type="radio"/> TKA <input type="radio"/> TKB <input type="radio"/> TKC <input type="radio"/> NH <input type="radio"/> FKXNH	Car <input type="radio"/> Level <input type="radio"/> Level reference <input type="radio"/> Door end switch open <input type="radio"/> Car light <input type="radio"/> Door switch <input type="radio"/> Driving <input type="radio"/> Light curtain <input type="radio"/> In zone <input type="radio"/> Photo cell <input type="radio"/> Emergency Call
Control <div> Reset AWE Reset service counters Lift-off Open door Top floor Bottom floor Emergency call </div>		

Example view: AWE

The AWE tab contains information on the following areas:

- › Status
- › AWE inputs
- › AWE outputs
- › Supply
- › Safety circuit
- › Car
- › Operation with electronic lift attendant buttons for remote maintenance
 - » Reset lift attendant
 - » Reset service counter
 - » Remote shutdown
 - » Door open
 - » Top floor
 - » Bottom floor
 - » Emergency call button
- › Manual lift attendant check

Info blocks – examples	
<div> Status </div> <div> Operating mode <input checked="" type="radio"/> AWE OK <input checked="" type="radio"/> AKM OK <input checked="" type="radio"/> ASM OK <input type="radio"/> Service <input type="radio"/> Service due (in 30000 trips / 2880 operating hours) Motor Hours 63d 3h 31min Drive Count 532991 Latest event Service reset (14/02/23 15:24) </div>	Status area
<div> AWE Input </div> <div> <input type="radio"/> I0 <input type="radio"/> <input type="radio"/> I1 <input type="radio"/> <input type="radio"/> I2 <input type="radio"/> <input type="radio"/> I3 <input type="radio"/> <input type="radio"/> I4 <input type="radio"/> <input type="radio"/> <input type="radio"/> </div>	AWE inputs area
<div> AWE Output </div> <div> <input type="checkbox"/> Port 0 <input type="checkbox"/> Port 8 <input type="checkbox"/> Port 1 <input type="checkbox"/> Port 9 <input type="checkbox"/> Port 2 <input type="checkbox"/> Port 10 <input type="checkbox"/> Port 3 <input type="checkbox"/> Port 11 <input type="checkbox"/> Port 4 <input type="checkbox"/> Port 12 <input type="checkbox"/> Port 5 </div>	AWE outputs area

Info blocks – examples															
<div>Power supply</div> <div> <input checked="" type="radio"/> Power <input checked="" type="radio"/> HSG </div>	Supply area														
<div>Safety circuit</div> <div> <input checked="" type="radio"/> SKZU <input checked="" type="radio"/> SPB <input checked="" type="radio"/> SPA <input checked="" type="radio"/> TKA <input checked="" type="radio"/> TKB <input checked="" type="radio"/> TKC <input checked="" type="radio"/> NH <input checked="" type="radio"/> FKNH </div>	Safety circuit area														
<div>Car</div> <div> <div> <input checked="" type="radio"/> Level <input checked="" type="radio"/> Level reference </div> <div> <input type="radio"/> Door end switch open <input checked="" type="radio"/> Car light </div> <div> <input type="radio"/> Door switch <input type="radio"/> Driving </div> <div> <input type="radio"/> Light curtain <input checked="" type="radio"/> In zone </div> <div> <input type="radio"/> Photo cell <input type="radio"/> Emergency Call </div> </div>	Car area														
<div>Control</div> <div> <div>Reset AWE</div> <div>Reset service counters</div> <div>Lift-off</div> <div>Open door</div> <div>Top floor</div> <div>Bottom floor</div> <div>Emergency call</div> </div> <p>► Press the appropriate button to actuate the desired maintenance action of the electronic lift attendant.</p> <table> <tr> <td>Reset lift attendant</td><td>Resets the electronic lift attendant.</td></tr> <tr> <td>Reset service counter</td><td>Resets the service counter.</td></tr> <tr> <td>Remote shutdown</td><td>Shuts down the installation.</td></tr> <tr> <td>Door open</td><td>Triggers a door opening</td></tr> <tr> <td>Top floor</td><td>Triggers a drive to the top floor.</td></tr> <tr> <td>Bottom floor</td><td>Triggers a drive to the bottom floor.</td></tr> <tr> <td>Emergency call button</td><td>Triggers an emergency call</td></tr> </table>	Reset lift attendant	Resets the electronic lift attendant.	Reset service counter	Resets the service counter.	Remote shutdown	Shuts down the installation.	Door open	Triggers a door opening	Top floor	Triggers a drive to the top floor.	Bottom floor	Triggers a drive to the bottom floor.	Emergency call button	Triggers an emergency call	Operation area - Buttons for remote maintenance by the electronic lift attendant.
Reset lift attendant	Resets the electronic lift attendant.														
Reset service counter	Resets the service counter.														
Remote shutdown	Shuts down the installation.														
Door open	Triggers a door opening														
Top floor	Triggers a drive to the top floor.														
Bottom floor	Triggers a drive to the bottom floor.														
Emergency call button	Triggers an emergency call														

Info blocks - examples	
<div>Manual lift attendant inspection</div> <div><div>Please press "Start" to begin the manual lift attendant inspection</div><div>START</div></div>	<div>Manual lift attendant check area</div>

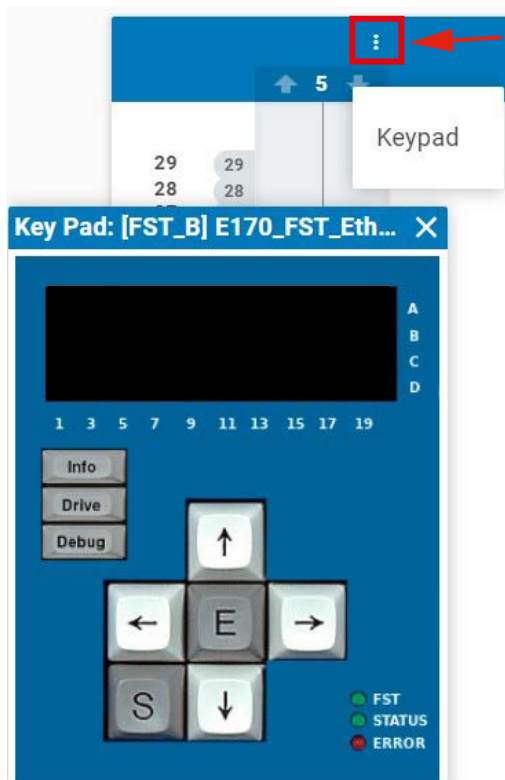
Keypad

- Click on the **three dots** above the shaft view next to the system name and then on the **Keypad** button to open the keypad.

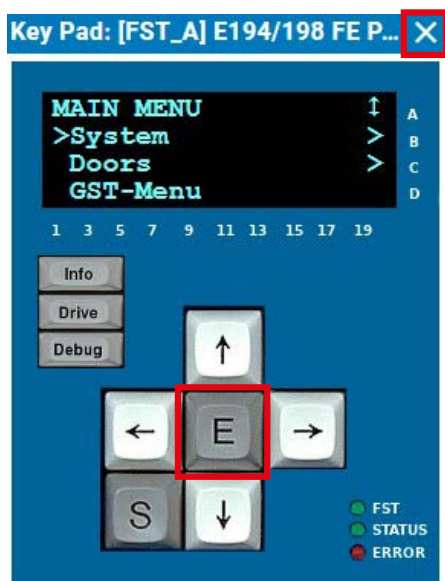
The virtual keypad can be used just like a real keypad.



You can move the keypad to any location on the screen like any Windows window.



Opening the keypad



Keypad

- Click on the **E** button for Enter to switch to the main menu of the FST controller.
- Use the arrow buttons to navigate through the menu, See "1.4 Further information" on page 7 especially the FST-2XT/s manual.
- Click on the **CLOSE** symbol in the upper right corner to close the keypad and save your settings.

4.5.5 Log book

The log book corresponds to a simple ticket system for recording events.

Log

- Select the *Log* subtab.
See "Opening a subtab" on page 30
The view of the *Log* subtab opens.

Event log	Gateway log	Live	Lift Attendant	Log	Connection
(01/08/21 - 31/08/21) ▼		User	State	Comment	
27/08/2021 02:47:44		auto generated	New	LSU_GEBER(16)	
27/08/2021 02:47:44		auto generated	New	SLIP_BUNDIG(27)	
27/08/2021 02:46:43		auto generated	New	SERIAL_FAIL(41)	

Example view: Log book

(01/08/21 - 31/08/21) ▼	User	State	Comment	+	⋮
27/08/2021 02:47:44	generated	New	LSU_GEBER(16)	🗑	
27/08/2021 02:47:44	auto generated	New	SLIP_BUNDIG(27)	🗑	
27/08/2021 02:46:43	auto generated	New	SERIAL_FAIL(41)	🗑	

Date filter / Comment / Print



- Set the **date filter** to limit the number of events to a certain period of time.
See "Setting the date filter" on page 31.



- Click on the **plus symbol** to "take a ticket" or enter a comment about your event in the log book.



- Click on the **tick symbol** to confirm the entries or on the close symbol to exit the input area.



- Click on the **three-dot symbol** to display the **Print** button.

Drucken

- Click on the **Print** button to print out the event list.

4.5.6 Alarms

In this menu area, you can define alarm-triggering criteria for your system to be alerted of necessary maintenance tasks in a timely manner.



- Select the *Alarms* subtab.
See "Opening a subtab" on page 30
The view of the *Alarms* subtab opens.

Adding alarm definition

ADD ALARM DEFINITION

- Select the **ADD ALARM DEFINITION** to open the *Maintenance* dialog box.
- Then click each of the triangle symbols at the right to open the respective pull-down menu.
- Define the alarm-triggering criteria.
- Save your selection.

A screenshot of the "ADD ALARM DEFINITION" dialog box. It features a wrench and screwdriver icon on the left. The main area contains two pull-down menus. The first menu has options "große Wartu" (2) and "No action" (3). The second menu has a "SELECT ICON" button (4) and a list of alarm rules. The first rule is "1. Alarm rule" with a selected option "Operation hours motor" (5). Below this are fields for "Warning from", "Alarm from", and "Counter origin (d)". The second rule is "2. Alarm rule". At the bottom left, there is a close button (X) and a save button (6) represented by a green square with a white checkmark.

Example view: Alarm definition





1	Open pull-down menu triangle symbol
2	The scope of the maintenance is defined in this menu: <i>Minor maintenance / Major maintenance / Replace brake</i>
3	Defined in this menu is whether or not the alarm is to trigger a remote shutdown: <i>No action / Remote shutdown</i>
4	Four different icons are available that can be assigned to the alarm definition.
5	Up to 2 alarm rules can be defined. Alarm is triggered if one of the following criteria has reached a certain count. <i>Operating hours / Door cycles A / Door cycles B / Countdown / Drives.</i> The triggering counter is entered here: Warning from / Alarm from / Counter start value (default: 0)
6	Save alarm rule symbol.

4.5.7 Technical details

In the *Technical details* subtab, details about the lift system, such as door manufacturer, drive manufacturer, maintenance data and maintenance information, can be stored in further subsections.

Technical details

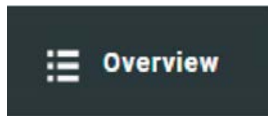
- Select the *Technical details* subtab.
See “Opening a subtab” on page 30
The view of the *Technical details* subtab opens.

- Use the arrow symbols   to open/close the individual areas to obtain detailed information.
- To update/add information:
 - Click on the pencil symbol  to open the dialog view.
 - Update the desired data.
 - Click on the tick symbol  to confirm the entries and exit the dialog menu.

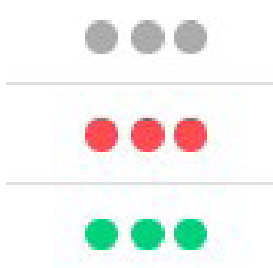
Data for the various areas – examples		
^ Master data <div> Controller type FST Lift type Lift priority Neuron ID 0702503D5901 Name FST Simulator (Entwicklung Besprechungsraum) Lift attendant Yes Anlagen ID Order ID EN81-20 Site Manufacturer Drive type Door drive Door type Converter type Engine manufacturer </div>		Master data area
^ Gatewayinfo <div> Hardware E2 Software version PAM.E2 v1.6.1604 Release date 22.06.2020 Connection interface Ethernet MAC adresss AC:DE:48:02:01:00 IP address 80.147.75.152 Wakeup number SMS Wakeup text </div>		Gateway info area

^ Maintenance info Warranty until Next safety inspection Last maintenance Next maintenance	Maintenance info area
^ Maintenance data Maintenance company Responsible installer Telefon number	Maintenance data area
^ Notifications Notification list Notification condition	Notifications area
^ Availability Fast Overdue (about 15 minutes) From project settings: Activated	Availability area

4.6 Link State



► Select the *Overview* tab.



The colour of the dots indicates the state of the installation:

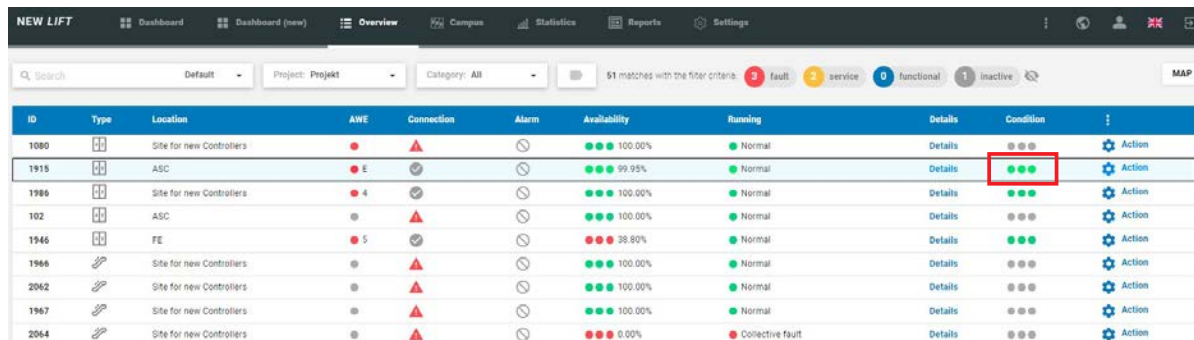
» grey - not present

» red - critical

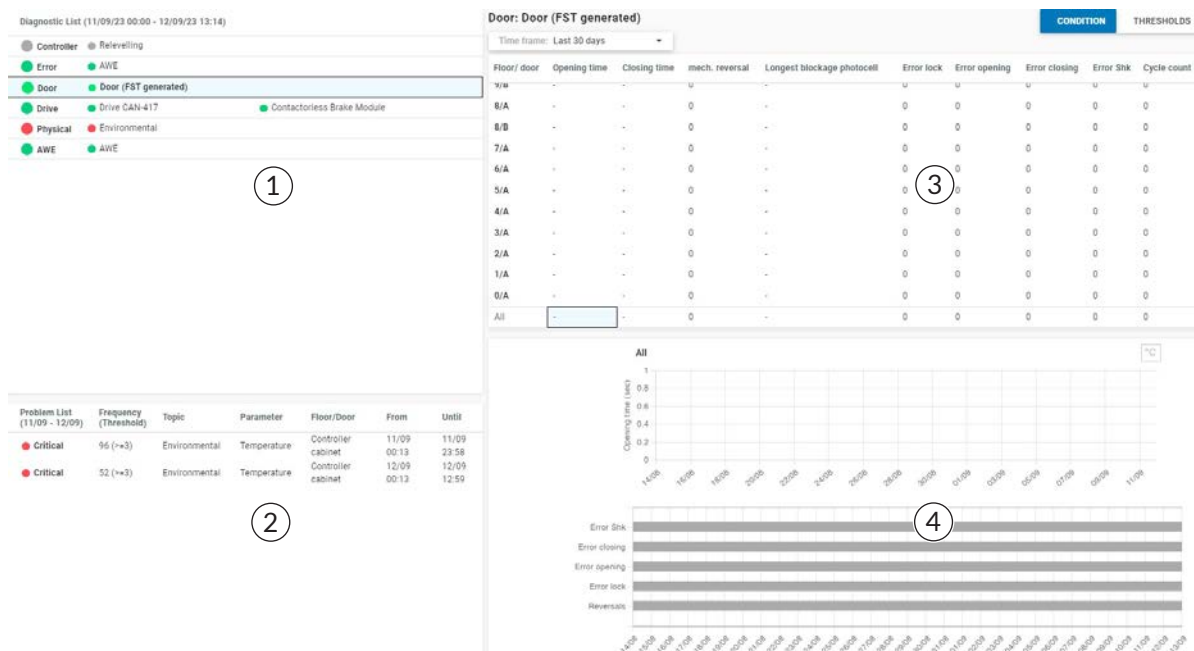
» green - normal

- In the list view, click on the **state indicator** in the **State** column of the line for the relevant installation

A submenu opens for red and green state indicators.



Example view: Overview



Example view: State submenu - Door general

1	Diagnostics list	3	Diagnostics window
2	Problem list	4	Statistics window

4.6.1 Diagnostics list

Diagnostic List (11/09/23 00:00 - 12/09/23 13:55)

Controller	Relevelling
Error	AWE
Door	Door (FST generated)
Drive	Drive CAN-417
Physical	Environmental
AWE	AWE

► In the diagnostics list, select the state you want to view in detail. The other windows in the screen display change depending on what you select.

4.6.2 Problem list

Problem List (11/09 - 12/09)	Frequency (Threshold)	Topic	Parameter	Floor/Door	From	Until
Critical	96 (>=3)	Environmental	Temperature	Controller cabinet	11/09 00:13	11/09 23:58
Critical	56 (>=3)	Environmental	Temperature	Controller cabinet	12/09 00:13	12/09 13:59

The problem list shows a table of all critical states in a selected time frame.

► Click on the state line if you want to view the change in state over a certain time frame in greater detail.

4.6.3 Diagnostics window

Tür: Tür Allgemein

Zeitrahmen: Letzte 30 Tage

Etage/ Tür	Öffnungszeit	Schließzeit	mech. Reversierung	Längste Blockierung	Lichtschranke	Fehler Riegel	Fehler Öffnen	Fehler Schließen	Fehler Stk.	Zykluszähler
8/A	0	0	0	0	0	0	0	0	0	0
8/B	0	0	0	0	0	0	0	0	0	0
7/A	0	0	0	0	0	0	0	0	0	0
6/A	0	0	0	0	0	0	0	0	0	0
5/A	0	0	0	0	0	0	0	0	0	0
4/A	0	0	0	0	0	0	0	0	0	0
3/A	0	0	0	0	0	0	0	0	0	0
2/A	0	0	0	0	0	0	0	0	0	0
1/A	0	0	0	0	0	0	0	0	0	0
0/A	0	0	0	0	0	0	0	0	0	0
Alle	0	0	0	0	0	0	0	0	0	0

The diagnostics window changes depending on which state was selected in the diagnostics list.

The following diagnostics windows can be opened from the diagnostics list:

- › Controller: Relevelling
- › Error: Lift attendant
- › Door: Door general
- › Physical: Environment
- › AWE: AWE

Selecting time frame

In all diagnostics windows you can narrow down the time frame in which you want to view the critical states.

See "Time frame" on page 59.

Setting thresholds



- Select the **THRESHOLDS** button to display the list view of the threshold settings that belong to the selected state.
- Select the **CONDITION** button to return to the diagnostics list.

- In the *Threshold settings* list view, select the parameter whose thresholds you want to set or change, e.g. *Temperature*.
- In the lower part of the screen, enter the desired values and confirm with the **SAVE** button. Existing values can be edited and overwritten by double-clicking.

Threshold Settings		
Data field	Warning	Critical
Result for single test: levelling accuracy	-	-
Result for single test: car light	-	-
unknown	-	-
Result for single test: door open button	-	-
Result for single test: emergency call button	-	-
Result for single test: full door opening	-	-
Result for single test: 230V supply	-	-
Result for single test: USV supply	-	-
Service interval expired	-	-
unknown	-	-
Generic	-	-
-	-	-

SAVE

DELETE

Example view

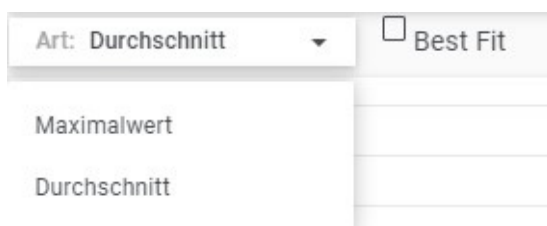
Selecting data field

In the *Drive* diagnostics window, you can use the *Data field* selection menu to select further details and display them statistically.

Diagnoseliste (11.09.23 00:00 - 12.09.23 15:46)		Antrieb: Antrieb CAN-417
Steuerung Nachholung Fehler Aufzugwärter Tür Tür Allgemein Antrieb Antrieb CAN-417 CBM Bremsmodul Physikal... Umgebung AWE AWE		Datenfeld: Details Betriebsstundenzähler Details Drehmomentstrom Durchschnitt Drehmomentstrom Spitze Durchschnittliche Motorlastwinkel Durchschnittlicher Motorschlupf Erzeugte Arbeit, letzte Fahrt Fahrten Qualität

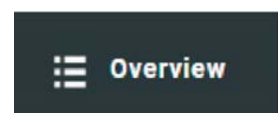
Example view: Selecting Drive data field

Notation



- For optimum presentation, switch between the *Maximum value* and *Average* options.
- Activate the **Best fit** option for optimum display of the selected statistics.

4.7 Action area



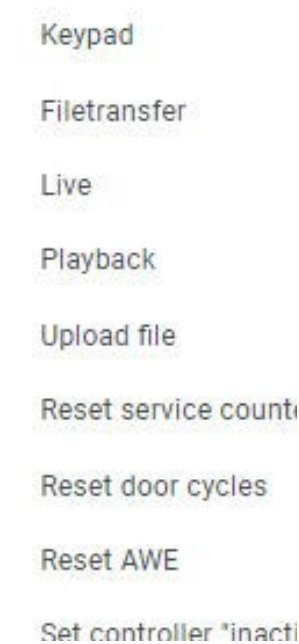
- Select the *Overview* tab.

You can open the *Live* working area using the link in both the Map view as well as in the List view.
See "*Displaying map view*" on page 25.



- In the List view, click on the **Action** button in the line containing the relevant installation.
A submenu opens.

The displayed options of the submenu may vary depending on the selected controller.

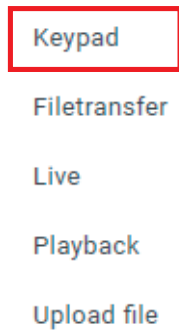


Action menu

4.7.1 Keypad

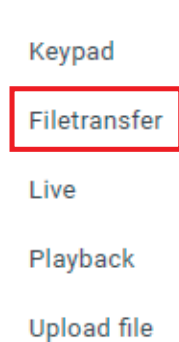
The keypad can be opened either in the *Live data* view using the three-dots menu
 See "Keypad" on page 39

or via the submenu of the *Action* area.

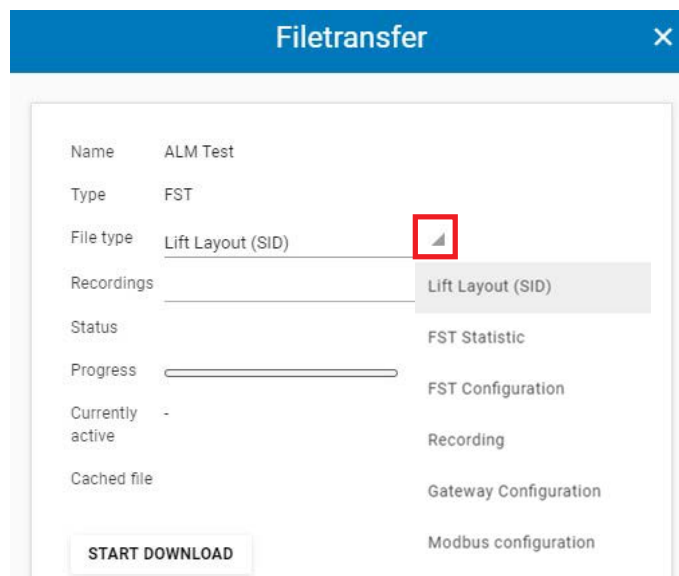


- Select the **Keypad** option in the submenu

4.7.2 File transfer



- Select the **File transfer** option in the submenu
- Select the data you want to transfer and confirm your selection with the **START DOWNLOAD** button.



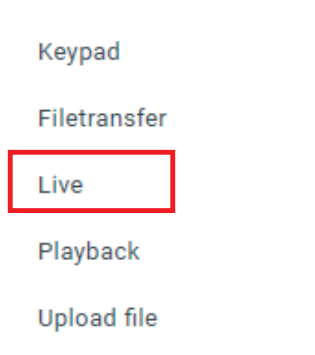
Action - File transfer

4.7.3 Live

The *Live* working area can be opened either via the *Details* link and the *Live data* tab
See “4.5.4 Live Data” on page 33

or via the submenu of the *Action* area.

► Select the **Live** option in the submenu.



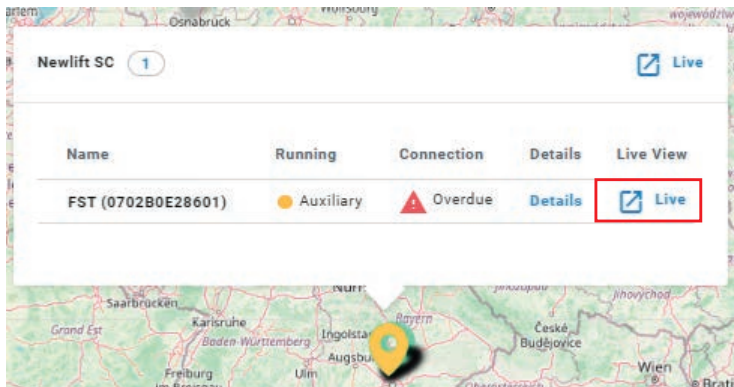
ID	Type	Location	AWE	Connection	Alarm	Availability	Running	Details	Condition	
2114	Site for new Controllers			▲	⊘	100.00%	Normal	Details		Action
1080	Site for new Controllers			▲	⊘	100.00%	Normal	Details		Action
1915	ASC			✓	⊘	100.00%	Normal	Details		Action
2206	Site for new Controllers			✓	⊘	0.00%	Emergency stop	Details		
2130	Site for new Controllers			✓	⊘	100.00%	Normal	Details		
1986	ASC			✓	⊘	99.96%	Normal	Details		
2187	ASC			✓	⊘	100.00%	Normal	Details		
102	ASC			▲	⊘	100.00%	Normal	Details		
2185	Site for new Controllers			▲	⊘	100.00%	Normal	Details		
1966	Site for new Controllers			▲	⊘	100.00%	Normal	Details		
2062	Site for new Controllers			▲	⊘	100.00%	Normal	Details		Action

Keypad
Filetransfer
Live
Playback
Upload file
Set controller 'inacti'

List view – Live link

or

- In the Map view, click on the pin of the site of the installation to switch to a new window that contains its own submenu.
The list of the installations at that site opens.
- Click on the **Live** link in the line containing the relevant installation.



Newlift SC 1 Live

Name	Running	Connection	Details	Live View
FST (070280E28601)	Auxiliary	Overdue	Details	Live

Map view – Live link

- The new window opens with the last displayed view: *Shaft view*, *Map* or *Maintenance view*.

4.7.4 Playback

Keypad

Filetransfer

Live

Playback

Upload file

- ▶ Select the **Playback** option in the submenu.
- ▶ Navigate to the saved file and open it to preview the saved data.

4.7.5 Upload file

Live

Playback

Upload file

Reset service counters

Reset door cycles

Reset AWE

Set controller "inactive"

- ▶ Select the **Upload file** option in the submenu
- ▶ Select the file type.
- ▶ Click on **UPLOAD**, navigate to the desired file and confirm your selection with the **EXECUTE** button.

Fileupload
×

Name	ESC (A840411B172E)		
Type	ESC		
File type	Gateway Configuration		
Choose file	<div style="border: 1px solid #ccc; padding: 2px 10px; display: inline-block;">UPLOAD</div>		
Status			
Progress	0 %		
Currently active			
<div style="border: 1px solid #ccc; padding: 5px 20px; display: inline-block; background-color: #f0f0f0;">EXECUTE</div>			

Action - Uploading files

4.7.6 Resetting service counter, door cycles and AWE (lift attendant substitute)

Live

Playback

Upload file

Reset service counters

Reset door cycles

Reset AWE

Set controller "inactive"

► Select one of the options **Reset service counter / door cycles / AWE**.

The action is executed without further entries. At the end of the action, the message "OK" appears in the top half of the screen.

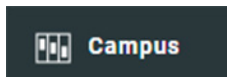
- › The *Reset service counter* action can also be executed via the *Details* link / *Live data* subtab / *AWE* subtab / *Operation* area / **Reset service counter** button.
- › The *Reset AWE* action can also be executed via the *Details* link / *Live data* subtab / *AWE* subtab / *Operation* area / **Reset lift attendant** button.

4.7.7 Setting controller to inactive

See "Setting controller to "inactive"" on page 24.

5 Campus

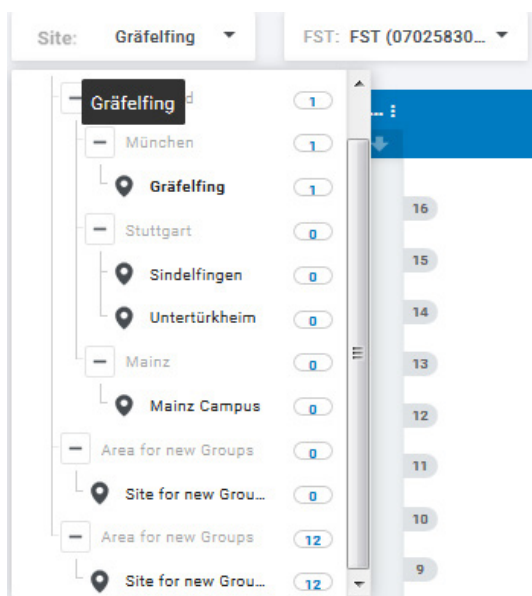
The *Live* tab opens with the last displayed view: *Shift view*, *Map* or *Maintenance view* of the last selected installation.



► Select the *Live* tab.

5.1 Filter

Location



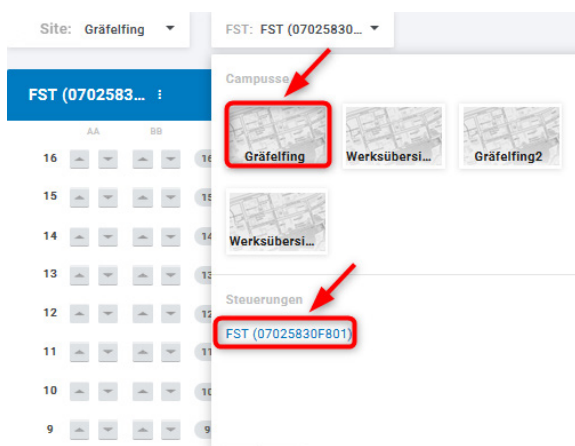
Site filter

Example:

In the *Site* drop-down menu, the **Gräfelfing** filter was set.

The tree structure shows how many installations are installed at this site.

Further selection depending on availability

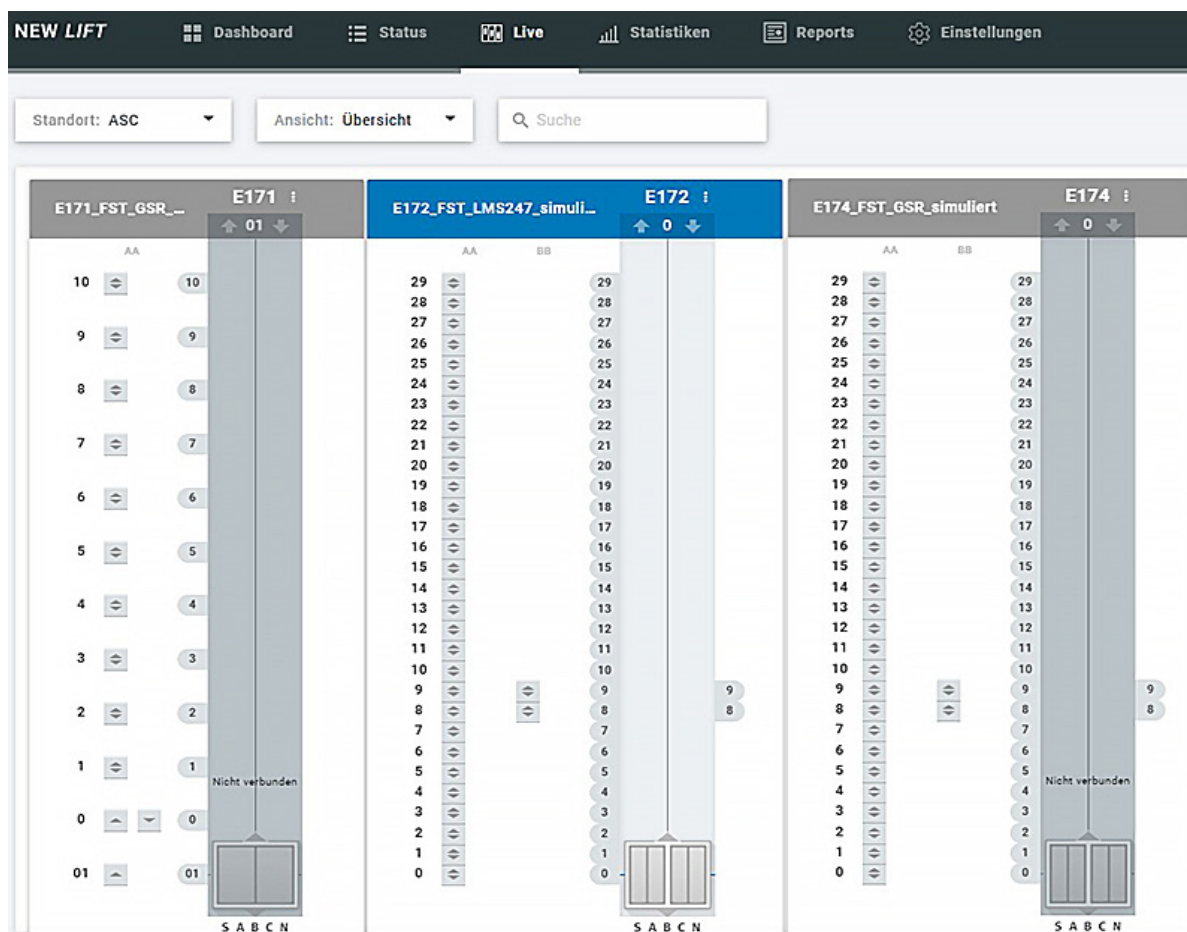


Further selection filter

The example shows an FST controller at the Gräfelfing site. Multiple maps are stored in this case.

Depending on the type and number of installed controllers at the previously selected site, various selection options and overviews may be available.

5.2 Shaft view



Selected example view: Overview

5.3 Maps and views

The maps and views are image material that describe the locations of the installation more precisely. These may be, e.g., floor plans of buildings or buildings complexes, or may be photos, satellite images, sections of city plans or maps. The user thereby obtains a faster overview or access of the data on a given controller.



**To add maps or floor plans of buildings or building complexes or make additional individual changes, you must log in as administrator:
Please contact the NEW LIFT service line if necessary!**

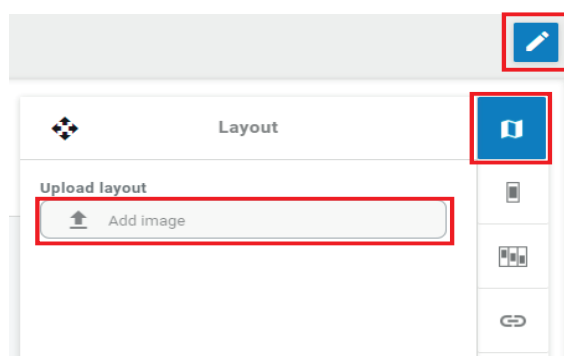
If multiple maps or floor plans are available, the user can switch back and forth between the views.

Uploading floor plans

Before you can add or upload floor plans or images, *Areas* and *Sites* with corresponding names must first be created.

See “Creating areas and sites” on page 66.

- ▶ Select the *Live* tab.
- ▶ Select the desired *Site* and the *View: Map* in the drop-down menus.
- ▶ Click on the **pencil symbol** in the upper right.
- ▶ Select the **Floor plan** symbol
- ▶ Click on the Add Image button and navigate to the desired file.
The image view of the uploaded file is displayed in the left field.

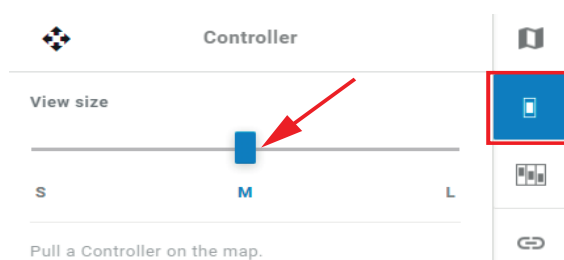


Adding a floor plan

Display size

Depending on the available space on the image or map material or on the density of the controllers to be displayed and the desired information, the display size can be adapted to the circumstances.

- ▶ Click on the **Single Controller** symbol.
- ▶ Depending on the desired symbol size, move the slide control to the letter S, M or L.



Selecting the display size

Display size	Symbol	Meaning
S		Lift system – designation not displayed
M		Lift system with name designation
L		Lift system with name designation and floor information

The colors of the symbols change depending on the state of the installation.

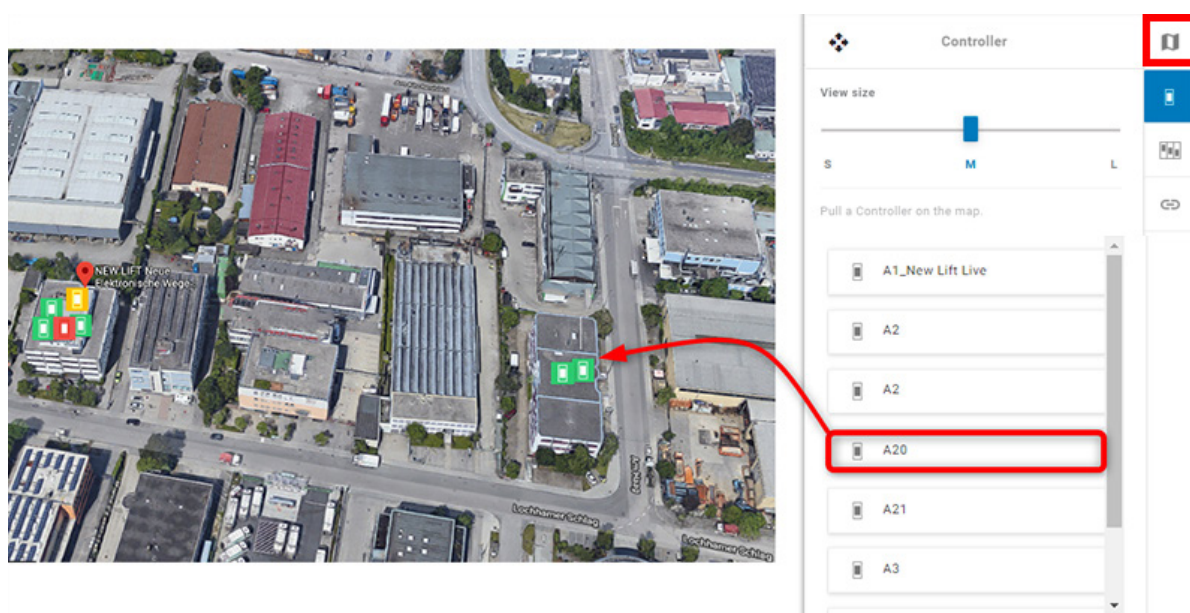
Colour	Meaning
Green	Installation OK
Orange	Installation is being serviced
Red	Installation failed or not available

Adding controllers to the map

Before you can add controllers to a map, they must first be assigned to a site.

See "8.1.2 Controller User Assignment" on page 67.

- Select the **single controller** symbol or the symbol located underneath for **group controllers**. (See fig. „Adding a single controller“)
- Select the desired display size for the controller symbol.
See "Display size" on page 54
- Select a controller and use drag-and-drop to drag it to the desired position on the map.
As long as you are in this edit mode, you can freely move the symbols or again remove them.



Adding a single controller

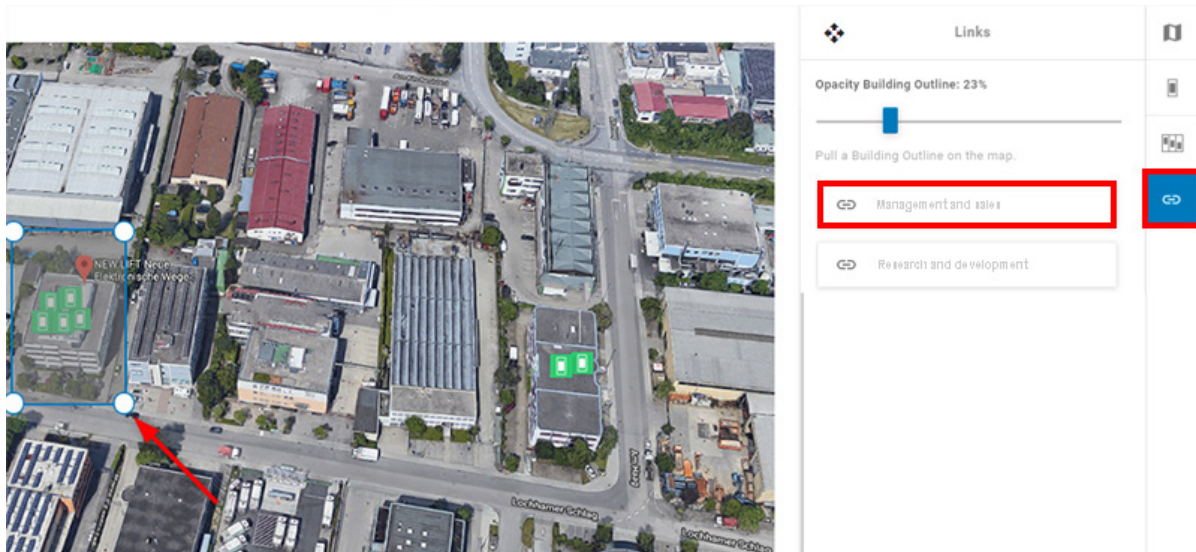
Links: Linking maps with detail views

To more clearly display the distribution of controllers and their states in certain site areas or building parts, you can create detail views or subviews and link these to the maps.

Requirement

- › The name for one or more detail views or subviews has already been created for the corresponding site.
See "Creating areas and sites" on page 66
See "Links: Linking maps with detail views" on page 55.
 - › A map or an overview or a floor plan has already been uploaded.
See "Uploading floor plans" on page 54
- Select the **site**.
 - Select the **overview map** or the name that you assigned for the overview.
 - Click on the **Links** symbol. The names of the created subviews are displayed.

- Select a **subview**.
A range window with blue outline is displayed.
- Drag the range window over the building or building section for which you would next like to load the detail view or subview.

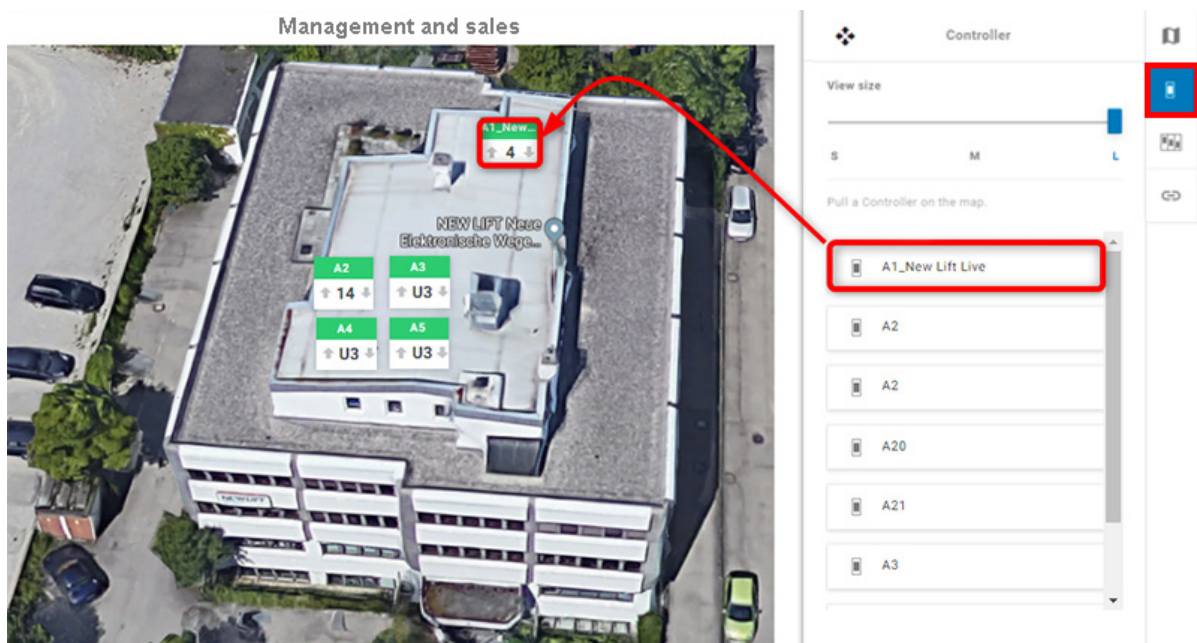


Linking overview with detail view

- Select the white dots on the range window with the mouse and drag to resize the window to the desired size.
- You can now use the **View** drop-down menu to *change to the subview* and upload a floor plan or a detail view.

If a floor plan has already been uploaded for the map, the system then automatically displays this detail view.

You can then assign controllers and group controllers to the subview or detail view.

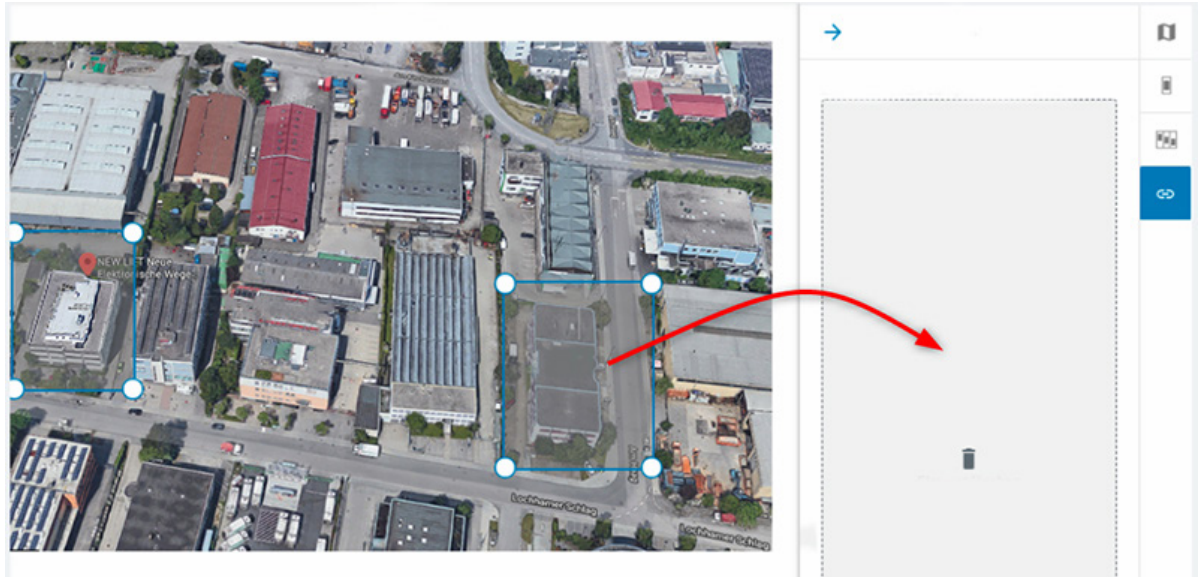


Adding controller to the detail view

Removing links

- Select the **site**.

- ▶ Select the **overview map** or the name that you assigned for the overview.
- ▶ Select the **Links** symbol.
- ▶ Use the mouse to grab the area with the blue frame whose link you would like to remove and drag it to the right to the area with the grey background with the *Remove* symbol.



Removing a link

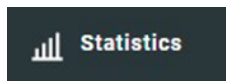
5.4 Setting up individual live views

When setting up your individual live view, NEW LIFT recommends using the following sequence:

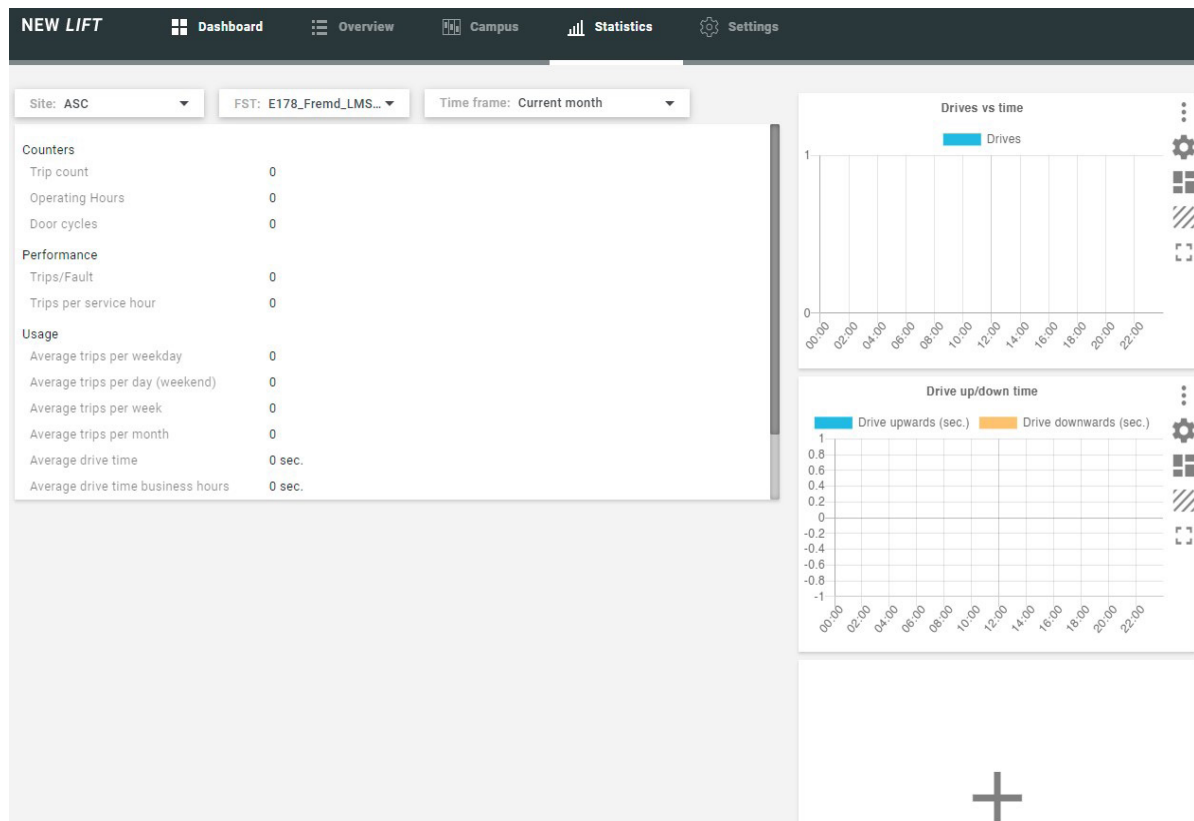
- ▶ Create areas and sites
See "Creating areas and sites" on page 66
- ▶ Assign controllers to the sites
See "8.1.2 Controller User Assignment" on page 67.
- ▶ Create names for floor plans or maps and, if applicable, subviews
See "Links: Linking maps with detail views" on page 55.
- ▶ Upload floor plans
See "Uploading floor plans" on page 54.
- ▶ Link floor plans and maps (overviews) with subviews (detail views)
See "Links: Linking maps with detail views" on page 55
- ▶ Link assigned controllers with the floor plans and maps.
See "Adding controllers to the map" on page 55.

6 Statistics

The *Statistics* window can be individually configured similar to a dashboard.



- Select the *Statistics* tab.
The window opens with the last set view.

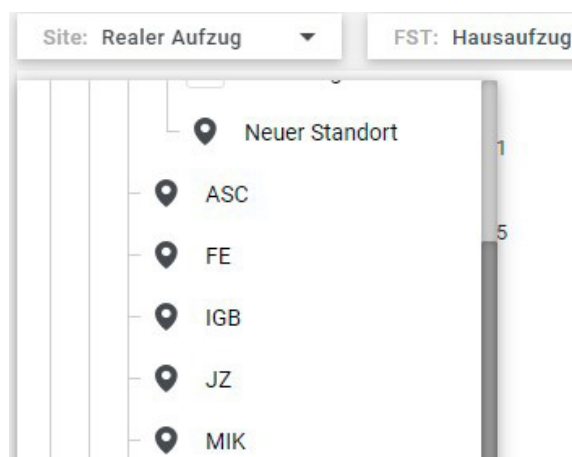


Example: Starting view of the Statistics window

6.1 Filter

Location

- Open the *Site* submenu.
- From the site tree structure, select the controller that you would like to view.
The selected site is displayed in the corresponding pane of the submenu.



FST

There can be multiple controllers at a given site.

- ▶ Open the *FST* submenu.
- ▶ From the displayed list, select the controller that you would like to view.
The name of the selected controller is displayed in the pane of the submenu.

Time frame

- ▶ Open the *Time frame* submenu to open the date selector.
Define an exact time frame or limit the time to a predefined range.
- ▶ Confirm your selection with **OK**.
The selected time frame is then displayed and remains displayed until a new selection is made.

Predefined	User defined
Today	< August 2021 > < September 2021 >
Yesterday	
Current week	1
Last week	2 3 4 5 6 7 8
Current month	6 7 8 9 10 11 12
Last month	13 14 15 16 17 18 19
Current year	20 21 22 23 24 25 26
Last year	27 28 29 30
	30 31
	Timezone: Europe/Berlin
	CANCEL OK

Example: *Current month* selected

Time frame: 02/08/21 - 01/09/21 ▼

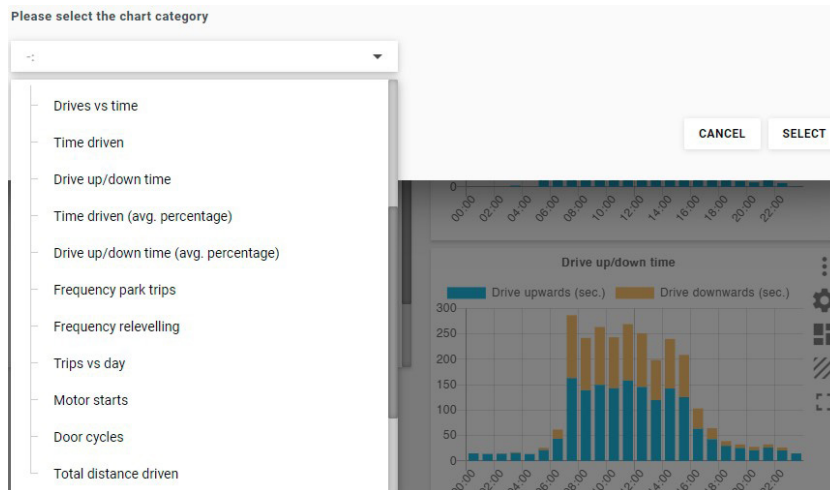
Example: *Displayed time frame*

6.2 Charts

Adding charts

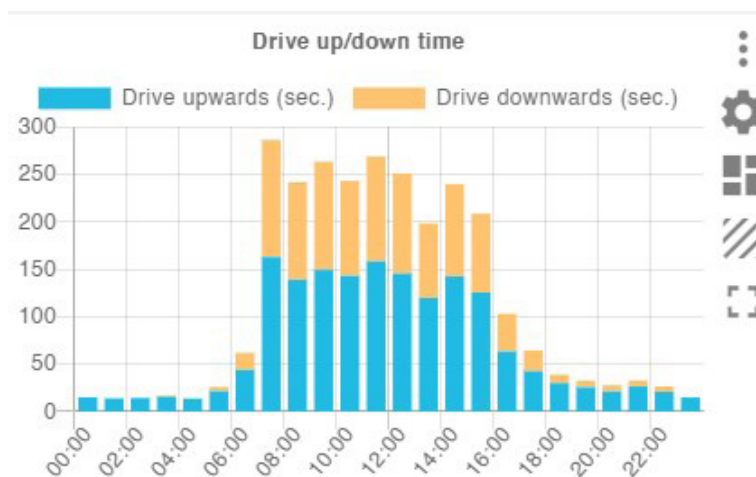


- Click on the **plus symbol** to add a chart.
A submenu for selecting the chart category opens.



Selecting the chart category

The selected chart category is displayed as a preview in the *Statistics* window. Any number of charts can be visualised. If necessary, use the scrollbar on the right edge of the screen to display the desired chart.



Example: Chart category – number of calls vs. time



Selecting the chart category

Opens the selection window for selecting a new chart category or for changing the category.



Delete settings

Deletes the preview chart from the *Statistics* window.



Copy to dashboard

Takes the preview chart on the dashboard of the start page over to the *Statistics* area.



Granularity

Changes the graduation of the time axis in the preview for a more detailed evaluation.

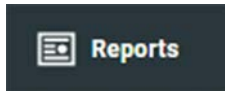


Replace with large view

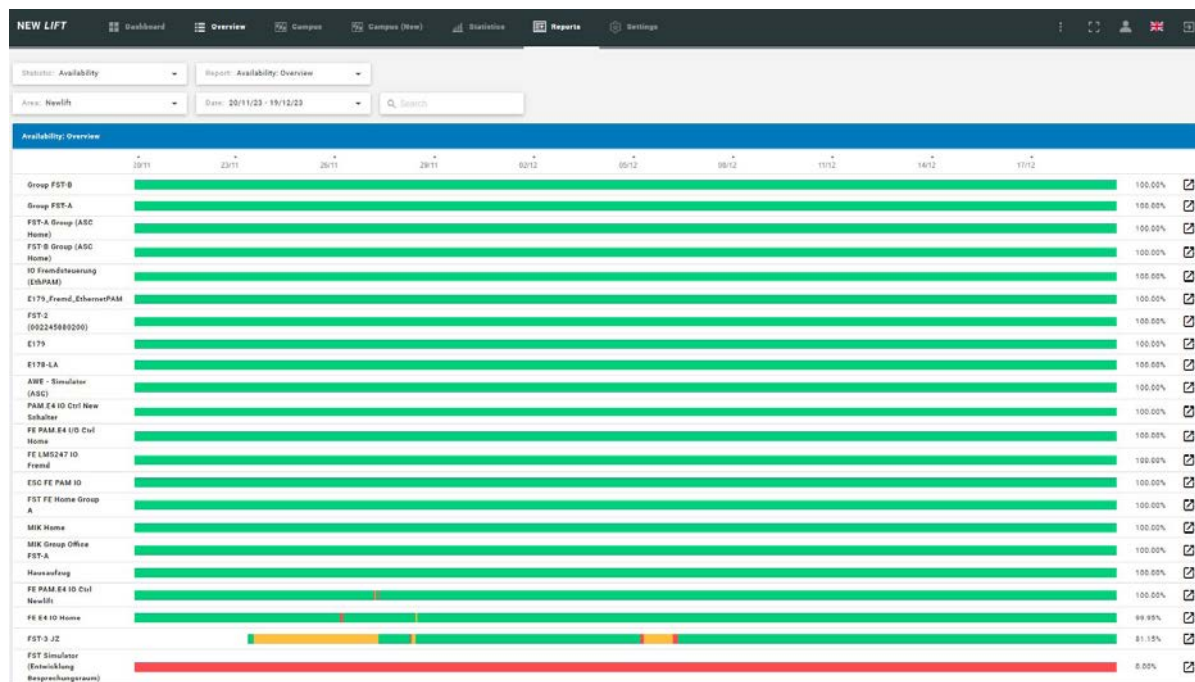
Displays the chart in double size.

7 Reports

In the *Reports* area, you can export and print reports, logs and statistics.
 The *Reports* window starts with a preview of the report settings last selected.



► Select the *Reports* tab.



Example view: Reports start page

7.1 Filter

Example settings

The setting combinations for filters are limited.
 Example: If you set "Lift attendant" in the *Statistics* area, only the *Test log* report can be set.

7.1.1 Statistics

Statistic: AWE

AWE

Availability

FST Statistic

Usage Data

Statistics menu

- ▶ Open the *Statistics* submenu.
- ▶ Select the area for which you want to create a report.

Lift attendant

- ▶ Open the *Statistics* submenu.
- ▶ Select *Lift attendant*.
The preview of the test log appears.
- ▶ In the *Installation information* area, enter the desired information for *Factory number*, *Installation name* and *Site*.

Statistic: AWE

Report: Test protocol

Site: Realer Aufzug

FST: Hausaufzug

Time frame: 22/01/23 - 21/02/23

Test protocol

AWE Test Protocol

EXPORT

Installation information

Factory number

Installation name

Site Realer Aufzug

Counter status

(at 19/04/2022 08:00:00)

Count drives: 315,386

Count operating hours: 65d 17h 50min

Door A cycles counter: 373,462

Door B cycles counter: 18,478

Evaluation

Electronic Monitorina / Test


Example: Test log report

- Click on the **EXPORT** button to create the report.
A PDF is generated and stored with the current date in the **Downloads** folder on your computer.



Example: Report PDF

Availability

- Open the *Statistics* submenu.
 - Select *Availability*.
The *Availability* area can be specified further in the *Report* submenu:
 - »Availability overview - List-based overview with bar graphs.
Use the link  at the end of a line to change to the availability detail view of the respective controller.
 - »Availability with operating state
 - »Individual availability: Total
 - »Individual availability: Trend
- Depending on the selected availability, the preview shows a different report.
- Use the **EXPORT** or **PRINT** buttons to save or further process your report.

FST statistics

- Open the *Statistics* submenu.
 - Select *FST statistics*.
The *FST statistics* area can be specified further in the *Report* submenu:
 - »Car calls
 - »Landing calls
 - »Drives
 - »Wait times
 - »Door cycles
 - »System status
 - »Counters
- Depending on what you select, the preview shows a different report.
- Use the **EXPORT** or **PRINT** buttons to save or further process your report.

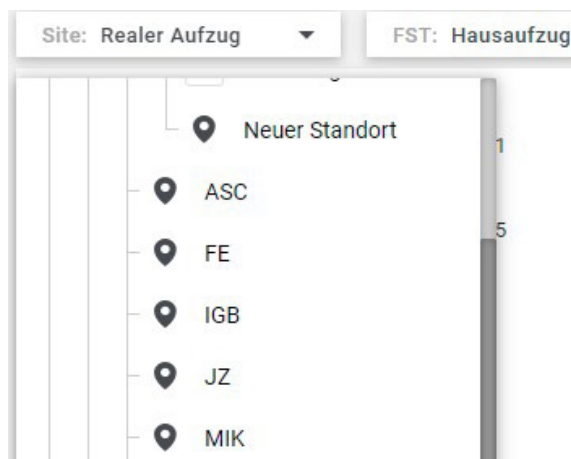
Operating data

- Open the *Statistics* submenu.
 - Select *Operating data*.
The *Operating data* area can be specified further in the *Report* submenu.
 - »Error categories
 - »Number of errors (ten most frequent)
 - »System status: Total
 - »System status: Overview
- Depending on what you select, the preview shows a different report.
- Depending on what you select, the preview shows a different report.
- Use the **EXPORT** or **PRINT** buttons to save or further process your report.

7.1.2 Site, area, project

Depending on the filter settings for *Statistics* and *Report*, the name of the following filters changes to *Site*, *Area* or *Project*.

- Open the *Site / Area / Project* submenu.
- From the tree structure, select the site or area / project that you want to view.
The selection is displayed in the corresponding pane of the submenu.



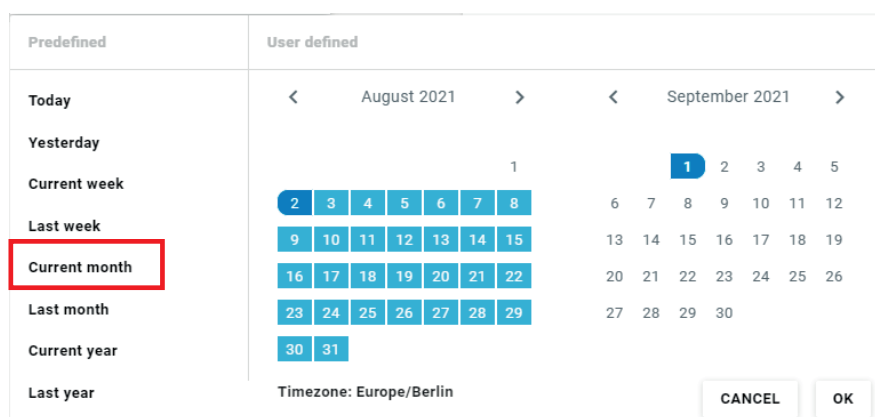
FST

Multiple controllers can be present at a site or in an area.
A project can have multiple sites or controllers.

- Open the *FST* submenu.
- From the displayed list, select the controller that you would like to view.
The name of the selected controller is displayed in the pane of the submenu.

Time frame

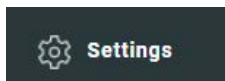
- Open the *Time frame* submenu to open the date selector.
Define an exact time frame or limit the time to a predefined range.
- Confirm your selection with **OK**.
The selected time frame is then displayed and remains displayed until a new selection is made.



Example: Current month selected

8 Settings

The *Settings* window starts with a number of additional subtabs.



► Select the *Settings* tab.



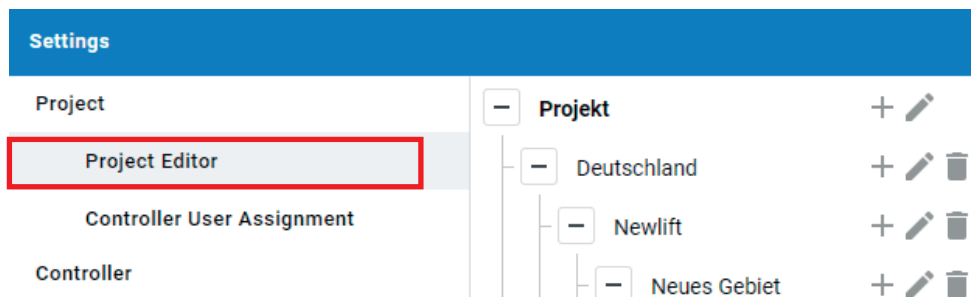
*To perform certain settings, you must log in as administrator:
Please contact the NEW LIFT service line if necessary!*

8.1 Project

8.1.1 Project editor

► Select the *Settings* tab.

► Select the *Project editor* subtab.

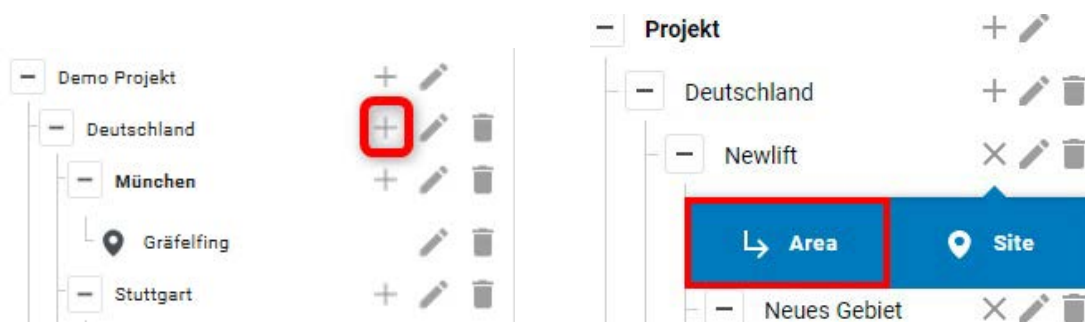


Example view: Project Editor

Creating areas and sites

► Use the **plus symbol** to add higher- or lower-level areas or sites to the tree structure.

There may be multiple sites within an area.



Plus symbol

Adding an area

The new branch is inserted at the lowest point in the selected hierarchy.

► Click on the **pencil symbol** and enter a name.

The program provides support when searching for a site and opens a map view.

► Enter either a postal code and/or a street name with house number in the search field to more precisely specify the location of the installation.

► Create a name for each installation or group of installations.



Edit an entry



Remove an entry

- Use the **remove symbol** to delete an area or location.

8.1.2 Controller User Assignment

- Select the *Settings* tab.
- Select the *Controller User Assignment* subtab.
A list with available controllers is displayed.
- Enter a designation in the search field if you would like to filter the list.

Settings			
Project	<input type="text" value="Search for controller"/> <input type="text" value="demo@newlift.de"/>		
Project Editor			
Controller User Assignment			
Controller			
Master Data Configuration			
Alarm Configuration			
Name	demo@newlift.de has access?	Assign	
E170_FST_EthernetPAM_simuliert	✓	ASC	
E172_FST_LMS247_simuliert_AWE	✓	ASC	
E178_Fremd_LMS247	✓	ASC	

Example view: Controller User Assignment

- Select a controller in the list.
- On the selected line, click on the button in the **Assign** column and select the site to which the controller is to be assigned.

Settings			
Project	<input type="text" value="Search for controller"/> <input type="text" value="demo@newlift.de"/>		
Project Editor			
Controller User Assignment			
Controller			
Master Data Configuration			
Name	demo@newlift.de has access?	Assign	
E170_FST_EthernetPAM_simuliert	✓	ASC	
E172_FST_LMS247_simuliert_AWE	✓	ASC	

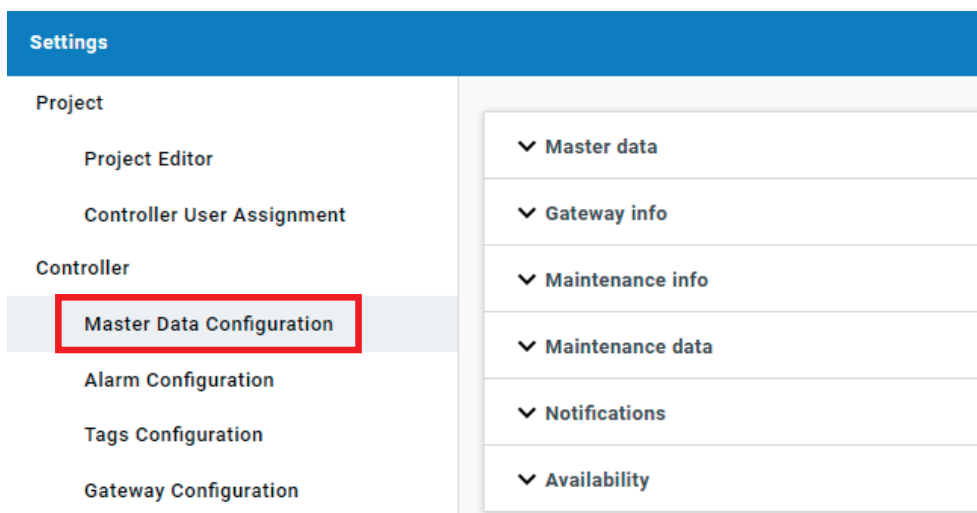
Example view: Controller assignment

The email addresses of the authorised users are assigned using the drop-down menu and displayed in the middle column.

8.2 Controller

8.2.1 MasterData Configuration

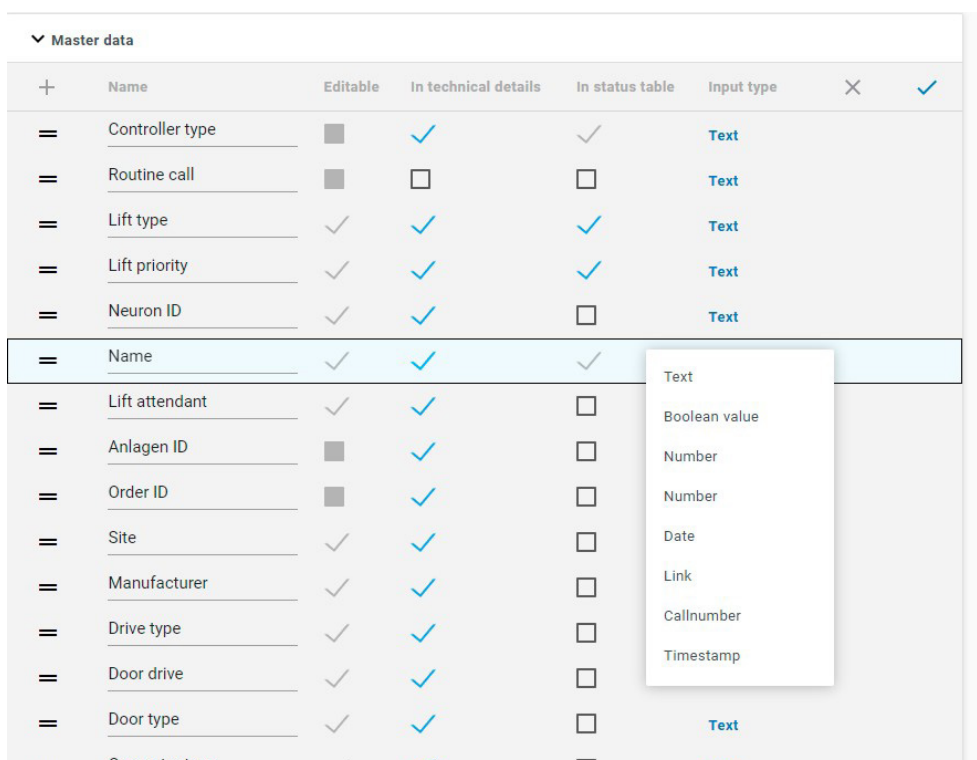
- ▶ Select the *Settings* tab.
- ▶ Select the *Master Data Configuration* subtab.



Example view: Master Data Configuration

Editing data

- ▶ Open the submenu that is to be edited.
- ▶ Select the **pencil symbol**.
- ▶ Select the line in which you would like to update the data.
- ▶ Accept the changes with the tick symbol.



Example view: Changing master data

Expanding the detail list, deleting details

You can create master data individually or delete unneeded data from the list.

- ▶ Select the **pencil symbol**.
- ▶ Select the **plus symbol** (at the left in the column headings) to expand the list with additional details.
A line is added at the end of the list.
- ▶ Select the **remove symbol** (at the right in the selected line) to remove unneeded details from the list.

Submenus

▼ Master data					
Name	Editable	In technical details	In status table	Input type	
Controller type	<input type="checkbox"/>	✓	✓	Text	
Routine call	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Text	
Lift type	✓	✓	✓	Text	
Lift priority	✓	✓	✓	Text	
Neuron ID	✓	✓	<input type="checkbox"/>	Text	
Name	✓	✓	✓	Text	
Lift attendant	✓	✓	<input type="checkbox"/>	Boolean value	
Anlagen ID	<input type="checkbox"/>	✓	<input type="checkbox"/>	Text	
Order ID	<input type="checkbox"/>	✓	<input type="checkbox"/>	Text	
Site	✓	✓	<input type="checkbox"/>	Text	
Manufacturer	✓	✓	<input type="checkbox"/>	Text	
Drive type	✓	✓	<input type="checkbox"/>	Text	
Door drive	✓	✓	<input type="checkbox"/>	Text	
Door type	✓	✓	<input type="checkbox"/>	Text	
Converter type	✓	✓	<input type="checkbox"/>	Text	
Engine manufacturer	✓	✓	<input type="checkbox"/>	Text	

Example: Master data submenu

▼ Gateway info					
Name	Editable	In technical details	In status table	Input type	
Hardware	<input type="checkbox"/>	✓	✓	Number	
Software version	<input type="checkbox"/>	✓	✓	Text	
Release date	<input type="checkbox"/>	✓	<input type="checkbox"/>	Timestamp	
Connection interface	<input type="checkbox"/>	✓	<input type="checkbox"/>	Number	
MAC adresss	<input type="checkbox"/>	✓	✓	Text	
IP address	<input type="checkbox"/>	✓	<input type="checkbox"/>	Text	
Wakeup number	✓	✓	<input type="checkbox"/>	Callnumber	

Example: Gateway info submenu

▼ Maintenance info

Name	Editable	In technical details	In status table	Input type	
Warranty until	✓	✓	<input type="checkbox"/>	Date	
Next safety inspection	✓	✓	<input type="checkbox"/>	Date	
Last maintenance	✓	✓	<input type="checkbox"/>	Date	
Next maintenance	✓	✓	<input type="checkbox"/>	Date	

Example: Maintenance info submenu

▼ Maintenance data

Name	Editable	In technical details	In status table	Input type	
Maintenance company	✓	✓	<input type="checkbox"/>	Text	
Responsible installer	✓	✓	<input type="checkbox"/>	Text	
Telefon number	✓	✓	<input type="checkbox"/>	Text	

Example: Maintenance data submenu

▼ Notifications

Name	Editable	In technical details	In status table	Input type	
Notification list	✓	✓	<input type="checkbox"/>	Text	
Notification condition	✓	✓	<input type="checkbox"/>	Text	

Example: Notifications submenu

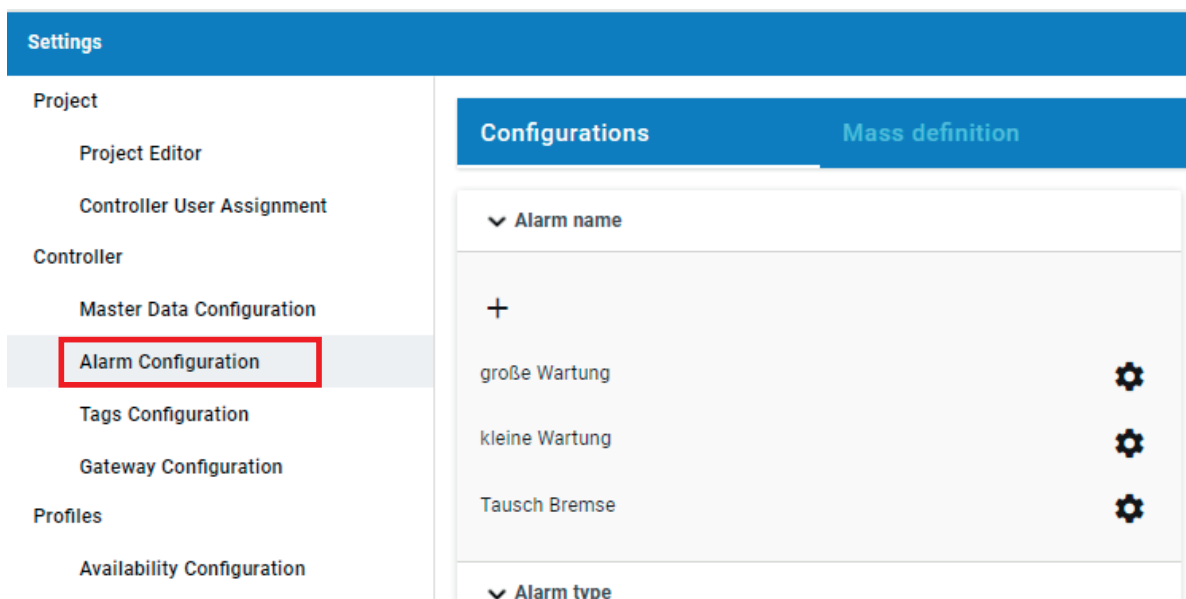
▼ Availability

Name	Editable	In technical details	In status table	Input type	
Fast Overdue (about 15 minutes)	✓	✓	<input type="checkbox"/>	Boolean value	

Example: Availability submenu

8.2.2 Alarm Configuration

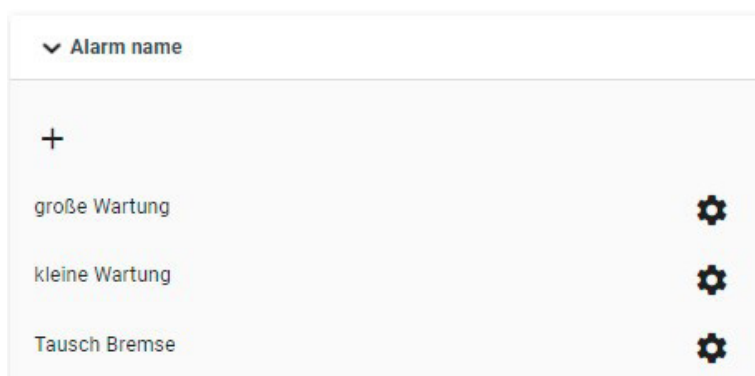
- Select the *Settings* tab.
- Select the *Alarm Configuration* subtab.



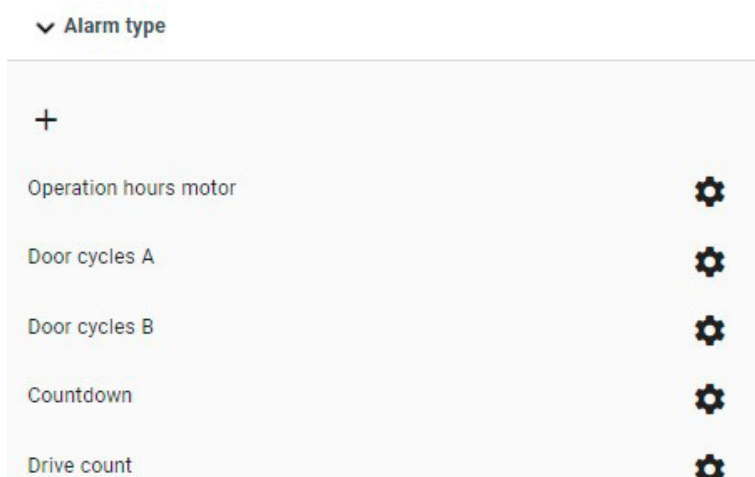
Example view: Alarm Configuration

Configurations

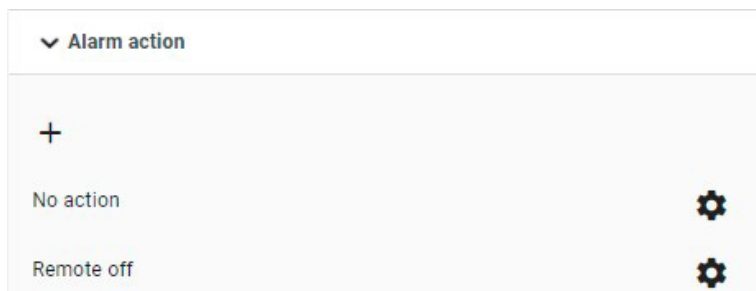
- Select the *Configurations* subtab to define the individual alarm definitions in the submenus.
- Select the plus symbol to add new definitions.
- Select the settings symbol to edit or delete definitions.



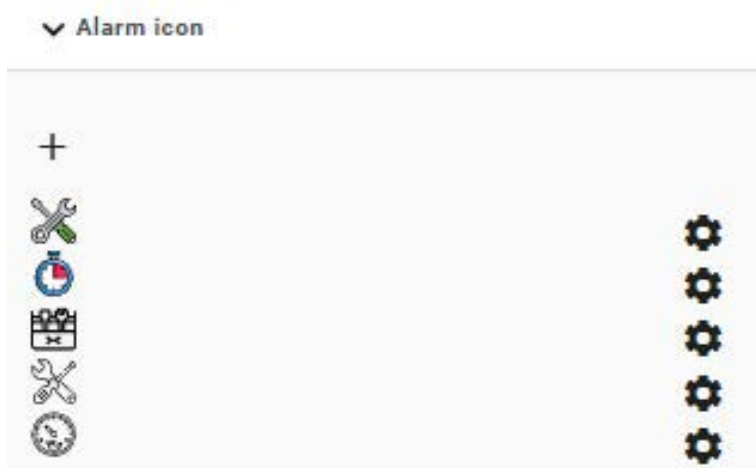
Example: Alarm name



Example: Alarm type



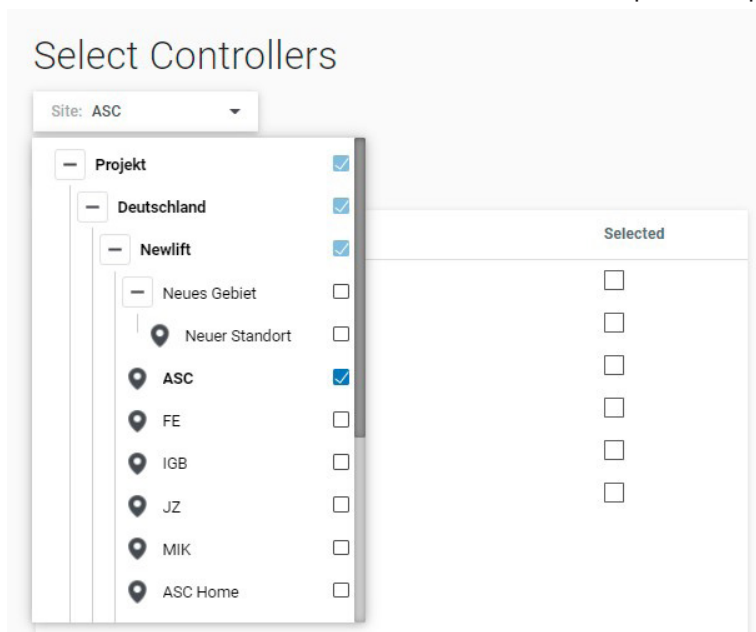
Example: Alarm action



Example: Alarm icon

Mass definition

- Select the *Mass definition* subtab to define an alarm definition that is to apply to multiple controllers. See "Adding alarm definition" on page 41.
- Select the **0 CONTROLLERS SELECTED** button to open the input window for selecting controllers.



Example: Selecting controllers for alarm definition

- Activate the checkboxes of the controllers to which you would like to assign this alarm status.
- Use the **ACCEPT** button to exit the input mask and save your settings.

8.2.3 Tags Configuration

- Select the *Settings* tab.
- Select the *Tags Configuration* subtab.

Settings			
Project			
Project Editor			
Controller User Assignment			
Controller			
Master Data Configuration			
Alarm Configuration			
Tags Configuration			
Controller	Site	Tags	
E170_FST_EthernetPAM_simuliert	ASC	Aufzugswärter X	
E172_FST_LMS247_simuliert_AWE	ASC		
E178_Fremd_LMS247	ASC		

Example view: Tags Configuration

Adding, deleting tags

You can assign any number of tags.

Any number of tags can be assigned to a controller.

Newly created tags are automatically displayed in a list and can then also be assigned to all other controllers.

- Select the controller for which you would like to assign tags.
- Assign the controller the desired tag.
- Select the exit symbol to delete a tag.

Controller	Site	Tags	
E170_FST_EthernetPAM_simuliert	ASC	Sonderstatus X	ABC X
E172_FST_LMS247_simuliert	ASC		
E173_FST_LMS247_simuliert	ASC	Sonderstatus	
E174_FST_GSR_simuliert	ASC	ABC	

Example: Assigning tags

8.2.4 Availability profiles

On this page you can configure which system status results in which operating mode and which availability. The settings use data for state monitoring and are only valid for the controllers for which the system status is determined from the data for state monitoring and not from the event snapshots. Whether a controller uses event snapshots or the data of the state monitoring is configured in the technical settings of the controller: If the *Default Profile* is assigned there, event snapshots are used; all other profiles indicate that the data of the state monitoring is to be used. The availability for controllers with the *Default Profile*, i.e., based on the event snapshots, is configured in the settings under *Availability Configuration*.

- Select the *Settings* tab.
- Select the *Availability profiles* subtab.

Settings

Project

Project Editor

Controller User Assignment

Controller

Master Data Configuration

Alarm Configuration

Tags Configuration

Availability profiles

Settings

Project Settings

Email Notifications

Application Settings

Webhooks Configuration

Configuration health calculation

MQTT

Codes and parameter

Error and event codes

Availability profiles

Project: Projekt

Profile: All

Name	Site	Profile name
A.S.T. Steuerung	Site for new Controllers	Profile
AWE - Simulator (ASC)	ASC	Profile
DatenReduktionsTest(100.77.193.43)	Site for new Controllers	Profile
E170_Fremd_LMS247+ADD	FE	Default Profile
E178-LA	ASC	Profile
E179	ASC	Profile
E179_Fremd_EthernetPAM	ASC	-
E190	Site for new Controllers	Profile
ESC (07029A832101)	Site for new Controllers	Profile
ESC (07029A832101)	Site for new Controllers	Profile
ESC (A840411B172E)	Site for new Controllers	Profile
ESC (A840411C1B46)	Site for new Controllers	Profile
ESC (A840411C5D0A)	Site for new Controllers	Profile

ASSIGNMENT

Example view: Availability profiles

- Select the **OVERVIEW** button to open the list of existing profiles.
- Select the **PROFILE** button and select an existing profile from the list of existing profiles or create a new profile.

Creating a new profile

- Select the **PROFILE** button followed by the **NEW PROFILE** button

Availability profiles

Profile: Profile

SAVE NEW PROFILE DELETE ★ Is standard profile

Common profile setting Committed Time of Availability Availability mapping (FST) Availability mapping (ESC)

Profile name Profile

Functional means "available" ☐

Warning (in %) 96.5

Critical (in %) 94

Timezone Europe

Berlin

10:21:31 UTC+01:00

Example view: New profile

- Assign a profile name and confirm with **OK**.

Deleting a profile

- Select the **OVERVIEW** button to open the list of existing profiles.
- Select the profile that is to be deleted and select the **PROFILE** button.
- Confirm with the **DELETE** button.

Common profile setting

- Select the *Common profile setting* submenu.
Under *Profile name*, the name of the profile last selected from the list of available profiles appears.

Example view: Common profile setting

- Select the *Common profile setting* submenu.
Under *Profile name*, the name of the profile last selected from the list of available profiles appears.
- Set the slide control to *blue (active)* to make the profile available for state monitoring.
- Use the arrow symbols to change the desired percentage value for the *Warning in (%)* and *Critical in (%)* availabilities.
- In the *Timezone* area, click on each of the grey triangles and select continent and timezone and apply your settings with the **SAVE** button.
- Confirm your selection with the **SAVE** button.

Committed time of availability

- Select the *Committed time of availability* submenu.
The displayed settings refer to the profile last selected from the list of available profiles.

Example view: Committed time of availability

- In the *Active* area, click on the rectangle/tick to activate/deactivate the availability time.
- In the *Start* and *End* areas, select each of the existing time entries by double clicking and use the input keyboard to change the value.

Availability mapping (FST / ESC)

- Select the *Availability mapping* submenu.
The displayed settings refer to the profile last selected from the list of available profiles.

Common profile setting Committed Time of Availability Availability mapping (FST) Availability mapping (ESC)				
Operating Modes	Normal	Service	Functional	Fault
Normal	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
System stop	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emergency stop	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Inspection	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Auxiliary	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>
Failure-DRM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Fire recall	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Firemen	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>	<input type="radio"/>
Overload	<input checked="" type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Example views: Availability mapping

- Select the system states that are to be available and confirm your selection with the **SAVE** button.

8.3 Settings

8.3.1 Project settings

- Select the *Settings* tab.
- Select the *Project settings* subtab.


Settings

Project
 Project Editor
 Controller User Assignment

Controller
 Master Data Configuration
 Alarm Configuration
 Tags Configuration
 Availability profiles



Settings
 Project Settings
 Email Notifications
 Application Settings

Project Settings

Opacity Building Outline (in %)
 Show legacy reports ☒
 Mark connection state of controllers as overdue after 15 minutes without a connection (instead of 73 hours) ☐
 Logo for reports and emails  **CHANGE** **STANDARD**
 Show logo on AWE test protocol ☒

SAVE **DISCARD CHANGES**

Example view: Project Settings

- Use the arrow symbols   to change the desired percentage value for *Opacity Building Outline*.
- In the *Hide Page "Reports" and Fast Overdue (About 15 Minutes)* areas, click on the rectangle/tick to activate/deactivate the feature.
- Apply your settings with the **SAVE** button.

8.3.2 E-mail notifications

Default settings - valid for all users

- Select the *Settings* tab.
- Select the *E-mail notifications* subtab.

Settings

Project

- Project Editor
- Controller User Assignment

Controller

- Master Data Configuration
- Alarm Configuration
- Tags Configuration

Profiles

- Availability profiles

Settings

- Project Settings
- Email Notifications**
- Application Settings
- Webhooks Configuration
- Configuration health calculation

Event- and Error codes

- Error and event codes

Email notifications for controllers

The project settings are valid for all users by default. User-specific settings can be made by an administrator within column "Email notifications" in [User Administration](#).



Standard Settings

The "active" setting defines if an Email of this notification category should be received. The "enabled" setting defines which notification categories can be customized by the user.

	Activate all Deactivate all	Enable all Disable all
Installation fault / stopped	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Fire	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Awe error	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Awe warning	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Awe IO port	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Service active	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Condition Monitoring warning threshold exceeded	<input type="checkbox"/>	<input type="checkbox"/>
Condition Monitoring critical threshold exceeded	<input type="checkbox"/>	<input type="checkbox"/>
Availability below warning threshold	<input type="checkbox"/>	<input type="checkbox"/>
Availability below critical threshold	<input type="checkbox"/>	<input type="checkbox"/>

Example view: E-mail notifications, default settings

- In the *Activate* column, set the slide control to *blue (active)* if you want to receive notifications for this category.

Using the arrow symbols  , you can show/hide a brief description of the type and scope of the notification in the case of a critical error.

- In the *Enable* column (admin rights required!), you can set whether your users are able to decide themselves whether or not they want to receive notifications regarding these points. Set the slide control to *blue (active)* if you want to allow your users to decide for themselves whether to receive notifications for this category.

User settings

Provided that you have admin rights, in the *User administration* submenu you can determine which e-mails each individual user is to receive (notification category activated) and whether this user is able to activate or deactivate notifications themselves (notification category enabled).

See "9.2 User administration" on page 85.

8.3.3 Application settings

- Select the *Settings* tab.
- Select the *Application settings* subtab.

Settings

Project

Project Editor

Controller User Assignment

Controller

Master Data Configuration

Alarm Configuration

Tags Configuration

Profiles

Availability Configuration

Availability profiles

Settings

Project Settings

Application Settings

Eventnet- and Error codes

Eventclasses and -types

Error and event codes

FST

FST Telnet Port23

Server

Server Port for incoming FST connections8001

Logintervall for activitynotice in database60

Consistency check availability statistics☐ Consistency check availability statistics

Log level for log fileINFO

Hostname of applicationhttps://staging.elevisio.n.d

Restriction of file size for upload (in mega byte)20

AI microservice addresshttp://localhost:8010

Collect transmitted data volume for controllers☐ Collect transmitted data volume for controllers

HEALTH CHECK

Example view: Application settings

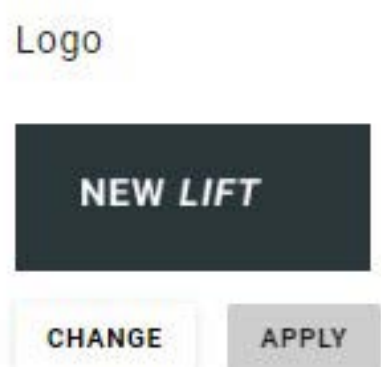
Application settings – examples	
<div>Server</div> <div>Server Port for incoming FST connections8001</div> <div>Hostname of applicationhttps://staging.elevisio...</div> <div>Restriction of file size for upload (in mega byte)20</div> <div>Maximum file size for upload of wordlist (in mega byte)20</div> <div>Collect data usage for controllers<input checked="" type="checkbox"/></div>	Server

Application settings – examples	
<p>Email</p> <p>Server (with port) for sending mail <u>localhost:25</u></p> <p>Username for sending mail <u>elevision@newlift.de</u></p> <p>Password for sending mail <u>•</u></p> <p>Sender address for sending mail <u>elevision@newlift.de</u></p> <p>Connection security None ▼</p>	Email
<p>Client</p> <p>Message for call without required role <input checked="" type="checkbox"/></p>	Client
<p>FST Server</p> <p>Log FST messages when processing <u>100</u> takes too long (in milliseconds)</p> <p>HTTP Session Timeout (-1: never) <u>-1</u></p>	FST Server
<p>Localisation server</p> <p>URL of localisation server <u>https://www.mapquest...</u></p> <p>API Key of localisation server <u>7xepdjRVzKGDb0PbMf...</u></p>	Localisation server
<p>SMS Wakeup</p> <p>SMS server url <u>https://gate1.goyyamob...</u></p> <p>Authorization token <u>*****</u></p>	SMS Wakeup

Application settings – examples	
<div>Security</div> <div>Content security report only <input type="checkbox"/></div>	Safety
<div>Playback</div> <div>Path to playback.exe <u>/opt/playbackLinux.out</u></div>	Playback

Changing the logo

- Select the **CHANGE** button.



Changing the logo

- Navigate to the desired file and click on **APPLY**.
- The new logo appears in the menu bar.

<div>System Maintenance</div> <div>Time: -</div> <div>Duration: -</div> <div>SHOW REMOVE</div>	System maintenance time
--	-------------------------

8.3.4 Webhooks configuration

Webhooks enable the server software to announce that a certain event has occurred and to trigger a reaction to the event. If an application announces the occurrence of an event by means of a webhook, other applications interested in the event do not need to poll the system to become aware of the event. This reduces the volume of messages between the applications.

Settings

Project

Project Editor

Controller User Assignment

Controller

Master Data Configuration

Alarm Configuration

Tags Configuration

Profiles

Availability profiles

Settings

Project Settings

Email Notifications

Application Settings

Webhooks Configuration

Configuration health calculation

Create webhook

Webhook Url

Secret token (optional)

Subscriptions

☐ DOOR_CONDITION_CRE...
Condition monitoring data for door controller received

☐ COUNT_STATISTICS_CR...
Statistics for counter-based data received

☐ TIME_STATISTICS_CREA...
Statistics for time-based data received

CREATE WEBHOOK

Active webhooks

Webhook Url	Subscriptions	Secret token
No data present		

Example view: Generating webhook

8.3.5 Health calculation configuration

Settings

Project

Project Editor

Controller User Assignment

Controller

Master Data Configuration

Alarm Configuration

Tags Configuration

Profiles

Availability profiles

Settings

Project Settings

Email Notifications

Application Settings

Webhooks Configuration

Configuration health calculation

Event- and Error codes

Configuration health calculation

Evaluation period: 7 (in days)

Weight error class (lo... 0.5

Weight error class (m... 1

Weight error class (hi... 3

Weight error class (cri... 8

Accelerator factor: 1.25

Time filter 1 - errors: 15 (within x seconds)

Time filter 1 (reductio... 0.75

Time filter 2 - Ignored ... 5 (within x minutes)

Weight Cm Door: 1

Weight Cm Drive: 1

Weight Cm Temperatu... 1

Minimum value (inste... 0.05

Project: Projekt

Recalculate historic health values

SAVE DISCARD CHANGES

Example view: Health calculation configuration

8.4 Codes and Parameter

8.4.1 Error and event codes

- Select the *Settings* tab.
- Select the *Error and event codes* subtab. The displayed list can only be viewed and cannot be edited.

Einstellungen						
Projekt	Code	Kategorie	Fehlertext	Type	FST Code	Blockierend
Projekteditor						
Zuweisung Steuerung zu Benutzer	101	Tür	Türe öffnet nicht	Fehler	11	
Steuerung	102	Tür	Türe schließt nicht	Fehler	12	
Konfiguration der Stammdaten	103	Tür	maximale Türverriegelungsversuche erreicht	Fehler	13	
Konfiguration der Alarme	104	Tür	kritischer Türfehler	Fehler	24	Ja
Konfiguration der Tags	105	Tür	Zeitüberschreitung Riegelwartezeit	Fehler	35	
Profile	106	Tür	Sicherheitslichtgitter unterbrochen	Fehler	39	
Konfiguration der Verfügbarkeit	107	Tür	Sicherheitslichtgitterfehler	Fehler	40	
Verfügbarkeits-Profile	108	Tür	Türkontaktfehler (Schnellstart)	Fehler	50	
Einstellungen	109	Tür	Lichtschränkenfehler	Fehler	76	
Projekteinstellungen	110	Tür	Glastüre klemmt	Fehler	78	
Anwendungseinstellungen	111	Tür	Lichtschränkenfehler	Fehler	80	Ja
Ereignis- und Fehlercodes	112	Tür	Türzustand nicht gültig	Fehler	83	
Eventklassen und -typen	201	Antrieb	Antrieb fährt nicht an	Fehler	14	Ja
Fehler- und Ereigniscodes						

8.4.2 Example view: Error and event codes

8.4.3 Lift and escalator parameter

- Select the *Settings* tab.
- Select the *Lift and escalator parameter* subtab. The displayed list can only be viewed and cannot be edited.

Settings

Project

Project Editor

Controller User Assignment

Controller

Master Data Configuration

Alarm Configuration

Tags Configuration

Availability profiles

Settings

Project Settings

Email Notifications

Application Settings

Webhooks Configuration

Configuration health calculation

MQTT

Codes and parameter

Error and event codes

Lift and escalator parameters

Search

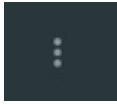
Name	Type	Level	Groups	Derived from	Never delete	Description
ACCESS_DOOR_OPEN	FLAG	DETAILED	ESCALATOR		<input type="checkbox"/>	
AKM_OK	FLAG	DETAILED_WITH_AWE	AWE		<input type="checkbox"/>	
ASM_OK	FLAG	DETAILED_WITH_AWE	AWE		<input type="checkbox"/>	
ASV_VALID	FLAG	DETAILED	STATUS_EXTENDED		<input type="checkbox"/>	
AT40_DISPLAY_CODE_ENUM		DETAILED	STATUS_EXTENDED		<input type="checkbox"/>	
AT40_DISPLAY_CODE_ENUM		DETAILED	STATUS_EXTENDED		<input type="checkbox"/>	
AT40_DISPLAY_CODE_ENUM		DETAILED	STATUS_EXTENDED		<input type="checkbox"/>	
AWE_FLOOR	INT	DETAILED_WITH_AWE	AWE		<input type="checkbox"/>	
AWE_LEVEL	FLAG	DETAILED_WITH_AWE	AWE		<input type="checkbox"/>	
AWE_OK	FLAG	DETAILED_WITH_AWE	AWE		<input type="checkbox"/>	

10 < < 1 of 22 > >

Example view: Lift and escalator parameter

9 Administration (3-dots menu)

The *Administration* area starts with a selection menu.



- Select the *User* tab.
A selection menu opens.

Controller Overview

User Administration

System Log

Playback

Commission

Administration menu

9.1 Controller overview



To make settings in the controller administration, you need to log in as administrator:
If required, please contact the NEW LIFT service line!

- Select the *Administration (3-dots menu)* tab.
- Select the *Controller overview* submenu.
A list of all controllers administered by the program is displayed.
- Using the checkbox at the left of the list, you can activate the controllers for which you want to perform a mass update or other actions.
- Using the checkbox at the right of the list, you can enable/disable the monitoring of individual controllers.

NEW LIFT													
<input type="text" value="Search"/> MASS UPDATE													
✓	Name	Id	Neuron ID	FST	Type	Gateways	Status	Floor	Last contact	IP Address	Count	Info	Version
<input type="checkbox"/>	FST (070273F89001)	2077	070273F89001	FST_B	FST	EPAM2	⊗		21/02/2023 12:53:13	79.226.0.253	0	i	-
<input type="checkbox"/>	ESC (A840411C5D0A)	2071	A840411C5D0A	FST_A	MICONIC_F4	EPAM2	⊗		25/01/2023 10:42:30	185.57.216.115	0	i	-
<input type="checkbox"/>	ESC (A840412096EE)	2066	A840412096EE	FST_A	GENERIC_ESC	EPAM2	⊗		28/11/2022 11:22:29	80.147.75.152	0	i	-
<input type="checkbox"/>	ESC (A840411B172E)	2064	A840411B172E	FST_A	GENERIC_ESC	EPAM2	⊗		23/11/2022 10:30:38	185.57.216.121	0	i	-
<input type="checkbox"/>	FST (070000B21101)	2060	070000B21101	FST_A	FST	EPAM2	⊗		31/10/2022 13:43:47	80.147.75.152	0	i	-
<input type="checkbox"/>	GATEWAY (A840411B16D6)	2059	A840411B16D6	FST_A	AUTO	EPAM2	⊗		31/10/2022 13:42:35	80.147.75.152	0	i	-
<input type="checkbox"/>	ESC_GROUP (A840411C5E76)	2057	A840411C5E76	FST_A	ESC_GROUP	EPAM2	⊗		08/11/2022 14:59:33	79.249.132.45	1	i	-
<input type="checkbox"/>	ESC (07029A832101)	2062	07029A832101	FST_A	GENERIC_ESC	-	⊗		08/11/2022 14:59:33	-	0	i	-
<input type="checkbox"/>	PAM_E4 IO Ctrl New Schalter	2053	0702A8437401	FST_A	FOREIGN	EPAM2	⊗		12/12/2022 13:52:47	80.147.75.152	0	i	-

Example: Controller overview

► Select the *gear symbol* on the right edge of the list to show further controller administration options:

- » Wake up gateway
- » Ping
- » Trace
- » Telnet
- » Open PAM UI
- » Delete controller
- » Assign to client
- » Disconnect connection
- » Restart controller
- » Update controller data
- » IP geolocalisation
- » Controller replacement
- » Set counts
- » Activate monitoring



Use the scroll bar on the right edge of the screen to display all options.

9.2 User administration



*To make settings in the user administration, you need to log in as administrator:
If required, please contact the NEW LIFT service line!*

- Select the *Administration (3-dots menu)* tab.
- Select the *User administration* submenu. The displayed list can only be viewed and cannot be edited.

9.3 System log

The system log lists all events in the system in chronological order.

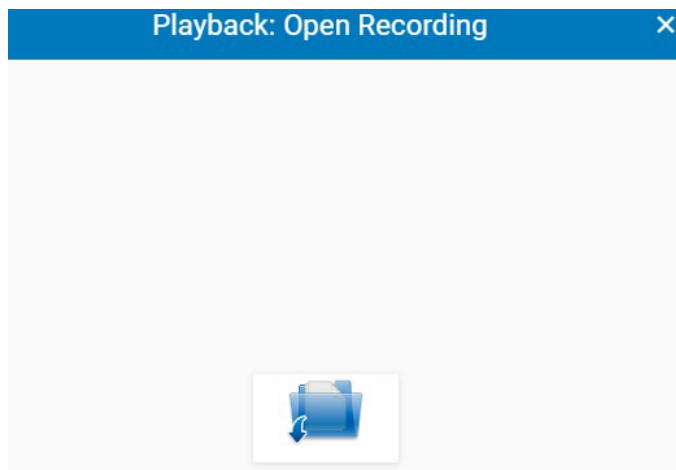
- Use the *Time frame*, *Level* and *Controllers* filters to narrow down the list of events.
- Select the *gear symbol* to show options for log entry administration:
 - » Download log file
 - » Dump status cache
 - » Reload status cache
 - » Reload availability cache
 - » Recalculate historical health values.

Date	Log Level	Action	Log Description	
21/02/2023 10:38:57	WARNING	SERVICE_EXECUTION	Execution of '/rest/api/aweReport/true' took 4622 milliseconds	Dump status cache
21/02/2023 10:38:47	WARNING	SERVICE_EXECUTION	Execution of '/rest/api/aweReport/true' took 6570 milliseconds	Refresh status cache
21/02/2023 10:38:47	WARNING	SERVICE_EXECUTION	Execution of '/rest/api/aweReport/true' took 14653 milliseconds	Refresh availability cache
21/02/2023 10:38:47	WARNING	SERVICE_EXECUTION	Execution of '/rest/api/aweReport/true' took 11834 milliseconds	Recalculate historic health values
21/02/2023 10:38:47	WARNING	SERVICE_EXECUTION	Execution of '/rest/api/aweReport/true' took 4844 milliseconds	
21/02/2023 09:43:07	WARNING	SERVICE_EXECUTION	Execution of '/rest/api/user/saveLanguageSettings' took 1522 milliseconds	
21/02/2023 09:40:52	WARNING	SERVICE_EXECUTION	Execution of '/rest/api/user/saveLanguageSettings' took 1028 milliseconds	
21/02/2023 09:32:06	WARNING	SERVICE_EXECUTION	Execution of '/rest/api/aweReport/1986/20230122T000000Europe-Berlin_20230222T000000Europe-Berlin' took 1100 milliseconds	

Example: System log list

9.4 Playback

Opening recording file



Window: Playback: Open recording

- Click on the folder and navigate to the recording file.
- Open the file by double-clicking or drag and drop it into the preview window.

Evaluating recording files

How to edit and evaluate recording files is described later.

9.5 Installation

Gateway Commission

This wizard guides you through the steps required to start up a device.
Please enter the serial number and the activation code.

Serial number

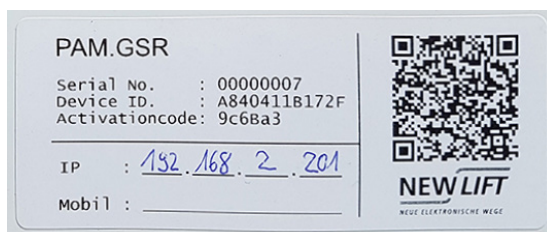
Activation code

CONFIRM

Window: Gateway Installation

Installing gateway

- ▶ Select the *Administration (3-dots menu)* tab.
- ▶ Select the *Installation* submenu.
- ▶ Enter the serial number and activation code of your gateway device in the Gateway installation window.
The serial number and activation code are on the sticker attached to your device.



Example: Sticker

9.6 About Elevison

- ▶ Select the *Administration (3-dots menu)* tab.
- ▶ Select the *Elevison* submenu to view information about versions, licences and releases.

Elevation 4.0

Version information ⓘ

Version: 1.0.56-SNAPSHOT
Build: r57965-(master-#6fc89cc9)
Copyright 2015-2023 NEW LIFT Neue Elektronische Wege Steuerungsbau GmbH
[Powered by Open Source](#)

License information ⓘ

License: License valid
Signature: Signature correct
Expiry date: 05/05/2294 16:13:16
Customer: Newlift Test
Comment: A test license
Create date: 20/07/2020 16:13:16

RELOAD

Change log ⓘ

Release 1.0.55-1

- [Fix] Revert akka library for previous version to prevent error with missing class

Release 1.0.55

- [Feature] Regard new installations (controller) as inactive. Hide inactive controllers until activated
- [Feature] Support escalator type Miconic F4
- [Feature] Resolve error and warning codes for escalator type Miconic F4 to Miconic specific coding
- [Feature] Extend event log for Schindler Miconic F4 errors and events. #4823
- [Feature] Check a users access to a controller for real time date in the live details view
- [Feature] Log the number of connected controllers to Prometheus DB
- [Feature] Enforce password change on the next login, when it was changed by an administrator

Features ⓘ

When changing a feature, a reload of necessary.

DASHBOARD_NEW enable

EMAIL_NOTIFICATION enable

PASSWORD_RULES_UI enable

Example window: About Elevation 4.0

10 User settings

In this menu, users can make their own settings. User rights and setting options may be restricted by specifications made by the administrator.

The *User settings* window starts with the subtab last selected.
The displayed user name varies.



► Select the *User* tab.

10.1 Profile

- Select the *User* tab.
- Select the *Profile* subtab.

10.2 Settings

- Select the *User* tab.
- Select the *Settings* subtab.

Setting the timezone

- In the *Settings* area, click on the *Timezone* selection menu.
- Select the appropriate timezone.
- Select the **APPLY** button to save your setting.

Settings

A screenshot of the 'Settings' window. It has a light gray background. On the left, there are four settings: 'Language' with a dropdown showing 'en - English', 'Timezone' with a dropdown showing 'Europe', 'Map Tiles', and 'Receive incident mails'. Below these is a checkbox 'Show events by default (event log)'. At the bottom left is a button labeled 'APPLY'. On the right, the 'Timezone' dropdown menu is open, showing a list of continents: Africa, America, Asia, Atlantic, Australia, Europe, Indian, and Pacific. 'Europe' is currently selected.

Example view: Setting the timezone

Selecting map tiles

- In the *Settings* area, click on the *Map Tiles* selection menu.
- Select the desired map style.
- Select the **APPLY** button to save your setting.

The screenshot shows the 'User settings' page. Under the 'Map Tiles' section, a dropdown menu is open, displaying various map styles. The 'Open Street Map' option is selected and highlighted. Other options include MemoMaps ÖPNV Streckennetz, Thunder Forest Public Transport, Cloud Made, Open Street Map, Black And White, Open Street Map DE, Open Cycle Map, Thunder Forest, Open Map Surfer, Stamen, Esri, Acetate, and OpenRailwayMap. Below the map tiles, there are checkboxes for 'Receive incident mails' and 'Show events by default (event log)', followed by an 'APPLY' button. The 'Profile' section is visible below, with fields for 'Display Name' and 'Password', and a 'SAVE' button.

Example view: Setting the map style

Changing the display name

- In the *Profile* area, you can enter a user name of your choosing in the *Display name* field.
- Select the **SAVE** button to save your setting.

The screenshot shows the 'Profile' section of the user settings. It has a title 'Profile' and two input fields: 'Display Name' and 'Password'. The 'Display Name' field contains the text 'User'. Below the 'Password' field is a button labeled 'PASSWORD'. At the bottom of the section is a 'SAVE' button.

Changing the password

- In the *Profile* area, select the **PASSWORD** button.
- Enter the new password and confirm your entry in the second field.
- Select the **SAVE** button to save your setting.

The screenshot shows a dialog box titled 'New password for user "Doris"'. It contains two password input fields. The first field is labeled 'Password' and has a key icon and an eye icon to its right. The second field is also labeled 'Password'. Below the input fields are four small, light gray buttons.

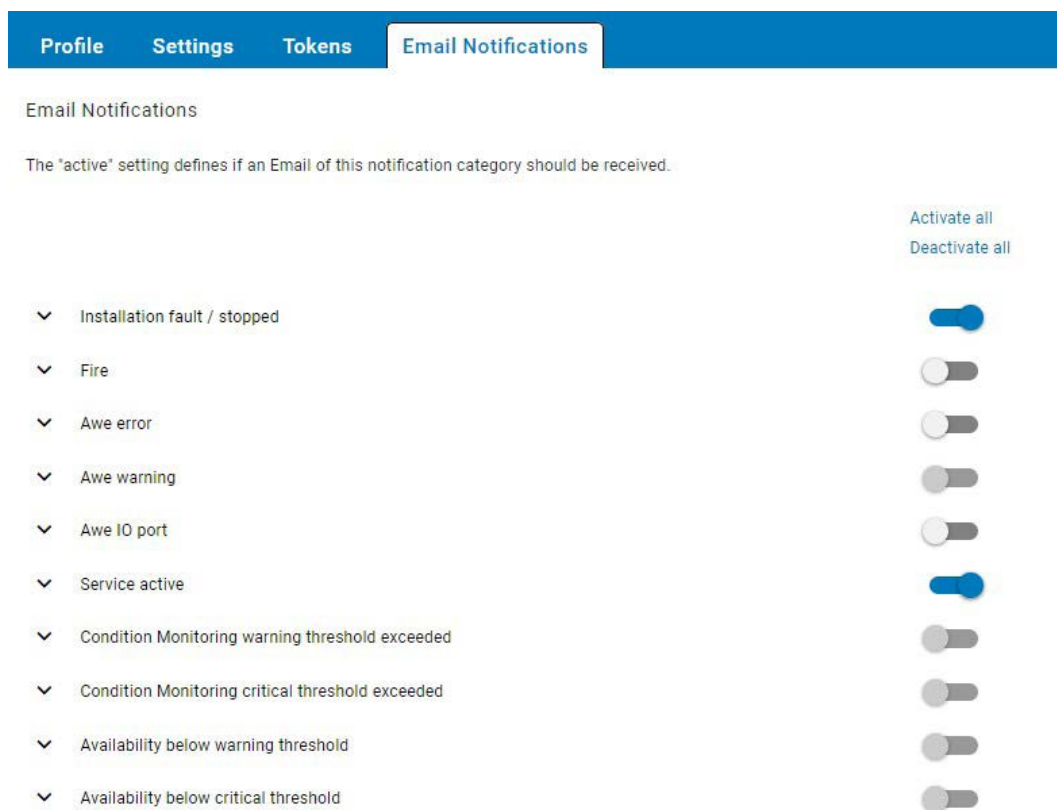
10.3 Access tokens

- Select the *User* tab.
- Select the *Access tokens* subtab.

10.4 E-mail notifications

In the user area under E-Mail notifications, you as a user can switch on/off e-mails from admin that have been activated and enabled for you. You can decide which e-mails are relevant to you.

- Select the *User* tab.
- Select the *E-mail notifications* subtab.



Profile Settings Tokens **Email Notifications**

Email Notifications

The "active" setting defines if an Email of this notification category should be received.

Activate all
Deactivate all

- ▼ Installation fault / stopped ☒
- ▼ Fire ☐
- ▼ Awe error ☐
- ▼ Awe warning ☐
- ▼ Awe IO port ☐
- ▼ Service active ☒
- ▼ Condition Monitoring warning threshold exceeded ☐
- ▼ Condition Monitoring critical threshold exceeded ☐
- ▼ Availability below warning threshold ☐
- ▼ Availability below critical threshold ☐

Example view: Setting e-mail notifications

11 Language

You can switch the screen display from German to English and vice versa at any time. The program starts in the language set last. The screen language is indicated by the country flag symbol.



- Click on the country flag symbol.

Index

A

Abmelden 8
Alarm-Aktion 70
ALARM-DEFINITION 40
Alarme 40
Alarm-Icon 70
Alarm-Name 69
Alarm-Typ 69
Anlagenstatus 26
Anmelden 8
Anzeigenname 91

B

Baumstruktur 64
Benachrichtigungen 68
Benutzername 90
Benutzernamen 91
Betriebsstunden 34

C

Campus-Ansicht 51
Client 80

D

Dashboard 10, 13
Datumsfilter 30
Detailansichten 53
Details 27
Diverse 34
Drei-Punkte-Symbol 39
Drucken 39

E

Einstellungen 10, 60
Ereigniscodes 84
Ereignis-Log 29
Eventklassen 83

F

Fahrtenzähler 34
Fehlercodes 83
Filter 24
FST 79
FST Server 80

G

Gateway 30
Gatewayinfo 67
Grundrisse 55
Grundrisse hochladen 52

H

Hakensymbol 39
Hierarchie 63, 64, 66

K

Kartenansicht 24
Kartenstil 90
Keypad 38
Kopierung 33, 34, 36

L

Lagepläne 55
Links 12
Listenansicht 23
Live 10
Logbuch 39
Login 8

Logo 81

Logout 8

Lokalisierungserver 81, 82

M

Map Tiles 90

Menü 10

O

Oberfläche 9

P

Passwort 91

PIN 26

Profil 91

R

Register 10

Reports 10

Rubriken 13

S

Schachtansicht 51

Schaltflächen 11

Server 79

Sicherheit 81

SMS Wakeup 81

Sprache 93

Stammdaten 41, 66

Stammdaten ändern 66

Standort 50, 56

Standorte 64

Statistiken 10

Status 13, 14, 15, 16, 17, 18, 19, 22, 26, 27, 29, 43, 46

Symbole 12

Systemwartungszeit 82

T

Tags 71

Technische Details 41

Ticket 39

Ticketsystem 39

U

Übersichten 53

Untermenü 28

Unterregister 28

V

Verfügbarkeit 68

Verlinkungen 53

W

Wartungsdaten 42, 68

Wartungsinfo 42, 68

Z

Zählerstände 34

Zeitraumen 57, 63

Zeitzone 90

NOTES

NOTES

📍 **NEW LIFT** Neue Elektronische Wege

Steuerungsbau GmbH
Lochhamer Schlag 8
DE 82166 Gräfelfing

☎ +49 (0) 89 898 66 0
📠 +49 (0) 89 898 66 300
✉ info@newlift.de
🌐 www.newlift.de

📍 **NEW LIFT**

Service Center GmbH
Ruwerstraße 16
DE 54427 Kell am See

☎ +49 (0) 6589 919 540
📠 +49 (0) 6589 919 540 300
✉ info@newlift-sc.de
🌐 www.newlift.de